



IFLA KNOWLEDGE MANAGEMENT  
Minutes August 19, 2006  
Seoul

The meeting was called to order by Irene Wormell, Chair at 8:40. Eleven members of the Standing Committee were present and guests. See the attached page for the list..

Wormell reviewed her activities on behalf of the SC since Oslo (2005). This included the collaboration with the Statistics and Evaluation Section to host a joint session on “*Evidence-based knowledge management*” Wednesday August 23, 2006 from 1:45-6:00 with eight speakers.; the publication of the SC Newsletter, no. 1-2; a report on the success of a conference on “*Knowledge Management in the e-world: New Models for Scholarly Communication*” held October 14-15 in Istanbul, Turkey. 130 people attended and two SC members participated; Irene Wormell also spoke at the Swedish Association of Information Professionals (SFIS) September 23, 2005 in Alnarp and at the University of Szeged, Faculty of Juhasz Gyula Teacher’s Training College February 22, 2006 in Szeged, Hungary.

**DURBAN: *Satellite Meeting:*** Theo Bothma provided a proposed outline a day and a half program entitled “*Best Practices/Lessons Learned*” for our Satellite meeting in Durban. After some discussion it was decided that a one day meeting would be better. A planning meeting for the workshop is for Monday for all those interested.

***Open Meeting:*** There was some discussion about possible topics for the open session. It was decided that this would be a 2 hour session. Discussions will be held regarding any potential partners.

**KM WEB SITE:** Bothma informed the members about IFLA’s concerns regarding a separate web-site which is being design to be an information repository on knowledge management. He said a meeting was scheduled with Sophie Felfoldi following the SC meeting to resolve the issue.

**KM BROCHURE:** A draft version will be distributed to SC members of the revised brochure following the conference.

**STRATEGIC PLAN:** Input was requested from members regarding the 2007-09 Stratgic Plan. A draft version will be circulated to SC members following the conference.

**COLLABORATION:** Wormell and Field discuss the idea of being more proactive in seeking collaboration with other SC’s. A meeting is to be held with several people from IT, Marketing and Management and other members of the Bibliographic Division to start conversations

Meeting Adjourned. 11:15  
List of attendees

IFLA KM Section Meeting August 19, 2006  
List of Attendees

Agnes Hajdu Barat\*  
Theo Bothma\*  
Raju Buddharaju\*  
Lois Mai Chan\*  
Judith J. Field\*  
Elisabeth Freyre\*  
Margaret Haines\*  
Magdy Nagi\*  
Ekaterina Nikonorova\*  
Irene Wormell\*

Ruth Pagell  
Raju Parirokk  
Eketerina Shibewa  
Xuemau (Shimo) Wang

\* Indicates Standing Committee Members

IFLA KNOWLEDGE MANAGEMENT  
Standing Committee Meeting  
Minutes for August 25, 2006  
Seoul Korea

Meeting was called to order by Irene Wormell, Chair at 11:05. 17 people attended all or part of this meeting; 11 were SC members.

The Chair reported that the 2005 SC financial report had been filed. The 2006 financial report and future reports would be the responsibility of Judy Field, SC Secretary. The procedure for distributing the Section's Newsletter was affirmed; electronic copies are to be made available to all members of the Section. If a member requests a printed copy, one will be provided. Eight (8) print copies of each issue will be mailed to the IFLA Headquarters by the Editor of the Newsletter.

Margaret Haines, co-chair of the Section's Open Meeting reported that approximately 200 people attended the Open Meeting which was developed in cooperation with the Statistics and Evaluation Section. This was a four hour program with seven speakers (the eighth speaker became ill and did not do a presentation). In reviewing the evaluations of the program we learned that most of the attendees had more than 11 years experience in libraries and had attended many IFLA conferences. At least 2/3rds agreed that they knew more about evaluation and performance assessment and more about knowledge management and felt more positive about both fields as a result of attending this session. There was very strong agreement that the attendees had learned something to take back to their institution and that overall the quality of the papers were good. Many of the attendees provided suggestions for further topics and ways to improve the delivery of the information.

One conclusion was that it is preferable to do separate programs when collaborating with other sections rather than doing one 4 hour program. The "Call for Papers" should be broadcast via IFLANET to be inclusive; it is appropriate on occasion to invite an individual to do a presentation. The "Call" should request that papers submitted be no more than 15 pages and that if possible to provide it in the speaker's original language and in English. The actual presentations should be short enough to allow for questions. Remind the speakers not to overload their slides with text. The 4-6 program time slot is not ideal since many social events start shortly after.

The choice for the recommended paper for publication in the Division Journal and the IFLA Journal was discussed and subjected to a vote by a show of hands. It was a difficult choice between Jong-Ae Kim's paper "*Measuring the impact of knowledge management*", which was the paper recommended and Luciana Sacchetti's paper "*KM and ISO quality are meant for continual improvement*" Barbara Tillett explained that only one paper could be recommended for the Division Journal and/or the IFLA Journal. Nothing prevents the section from proposing that the authors submit their papers to other journals.

DURBAN: The topic of the management of digital libraries as repositories of cultural heritage was suggested for the open session and that it be conducted as a panel discussion. Information Technology Section might be interested. Botha, Wang and Nagi will work on this.

Botha presented his revised schedule for the satellite meeting to be held at the University of KwaZulu-Natal. Ruth Pagell will work with him in finding speakers. While this will be no conference fee, pre-registration to attend will be required. Publicity will be going out on IFLANET shortly and will be promoted on our website and in our bulletin.

QUEBEC: it was suggested that our open session be on knowledge audits presenting point-of-views from both managers and users or looking at education and training and identify needed competencies.. We will need a volunteer to chair this session. It was decided not to do a satellite conference, but to consider doing one for Milan, 2009 since approval must be given to hold one 18 months prior to the conference..

KM Web-site: Botha reported on our meeting with Sophie Felfoldi, IFLA Web Manager regarding a KM website. She agreed that we could mount one as long as the official materials such as officers and minutes were also posted to IFLANET. This will be for a trial period of one year trial and Botha will be responsible for it.

2006-07 Officers: Christal Mahnke ([mahnke@goethe.de](mailto:mahnke@goethe.de)) has agreed to be the Editor of our newsletter, Theo Bothma ([tbothma@up.ac.za](mailto:tbothma@up.ac.za)) will be our Web Manager, Agnes Hajdu Barat ([hajdu@jgytf.u-szeged.hu](mailto:hajdu@jgytf.u-szeged.hu)) will be secretary as Judy Field ([aa4101@wayne.edu](mailto:aa4101@wayne.edu)) becomes Chair and Treasurer as a result of Irene Wormell resigning the position of Chair because she is leaving her institution to become a consultant. It was proposed to ask Claire McInerney ([clairemc@scils.rutgers.edu](mailto:clairemc@scils.rutgers.edu)) to become the Section's Information Officer, but this needs to be confirmed. These changes were unanimous approved.

STRATEGIC PLAN: The 2005-07 needs to reflect the accomplishments of the section and be updated on the Section's web page on IFLANET. A 2007-09 Strategic Plan needs to be written and adopted by the Standing Committee in Durban. Some suggestions were made and a draft will shortly be circulated.

KM BROCHURE: A draft of the revised brochure will be shortly circulated for comments. Elena... said when this was approved they would do a translation.

RECRUITMENT: A brief discussion was held on recruitment. It was decided to get labels for our badges for Durban and to consider a social function.

The committee members extended a thank you to Irene for her leadership.

List of Attendees

KM Standing Committee Meeting  
August 25, 2006  
List of Attendees

Agnes Hadju Barat\*  
Theo Bothma\*  
Raju Buddharaju\*  
Lois Mai Chan\*  
Judith J. Field\*  
Elisabeth Freyre\*  
Margaret Haines\*  
Magdy Nagi\*  
Christel Mahnke\*  
Ekaterina Nikonorova\*  
Irene Wormell\*

Guests

M. Nazir  
Meri Parirokh  
Eketerina Shibaeva  
Barbara Tillett  
Xuemao (Shimo) Wang

\*Indicates Standing Committee Members.