
Program

Satellite Conference

August 13th - Thursday

11:30 – Transfer from the IFLA Convention Center to the Conference Venue

12:30 – 13:15 Registration

13:15 – 13:30 Welcome Speech

- Tess Tobin | New York City College of Technology, City University of New York. Chair, Library Services to Multicultural Populations
- Anwa Adriaanse | Assistant Director: Collection Development, Management and Access, University of the Western Cape Library

13:30 – 14:15 Introducing the IFLA/UNESCO Multicultural Toolkit

14:15 – 15:45 Digital/Virtual Library Services

- Adjoa K. Boateng | Head of Reference Services at the British Library, London, UK.
 - Building a Digital Library: Infrastructure and e-Strategy.
- Kelvin Watson | Vice President Digital Services & Strategy at Queens Library, New York, USA.
 - Leveraging a Virtual Library (Queens Library Tablet Lending and Mobile Applications)
- Questions & Answers

16:15 – 17:00 Refreshments & Networking

17:15 – 17:30 Transfer from the Conference Venue to the IFLA Convention Center.

August 14th – Friday

08:30 – Transfer from the IFLA Convention Center to the Conference Venue

09:30 – 09:45 Overview of the First Day

09:45 – 10:30 Moving into Higher Education- Institutional Repositories

- Andrew Mwesigwa & Elizabeth Miambo | Makerere University & College of Health Sciences Library, University of Zimbabwe, Zimbabwe.

DIGITAL LIBRARY SERVICES TO MULTICULTURAL POPULATIONS

13-14 AUGUST 2015

UNIVERSITY of the WESTERN CAPE | SCHOOL of PUBLIC HEALTH

- Sustaining Scholarly Communication Support by Academic Libraries in Sub-Saharan Africa: A Case of Makerere University and the University of Zimbabwe Libraries.

10:30 – 10:45 Coffee/Tea Break

10:45 – 11:30 Moving into Higher Education- Digital Literacy

- Andrea Didier | Head of Academic Skills at University of East London, London, UK.
 - Supporting the development of embedded digital literacy: Academic Skills for a Multicultural Service.

11:30 – 12:30 Multicultural Collaboration: NORDIC Best Practice Network

- Marit Vestlie | Senior Strategic Adviser, National Library of Norway, Oslo, Norway.
 - Nordic Best Practice Network on Multicultural Library Service: Cross-National Cooperation Serving to Multicultural Populations
- Flemming Munch | Director, National Shared Service and Customer Care, Danish State & University Library, Aarhus, Denmark.
 - The Nordic Collaboration is Creating the World's First Free Digital Library (free access to e-books, films and music from a number of languages) Targeted at Multicultural Populations

12:30 – 13:15 Questions & Answers

13:15 – 14:15 Lunch

14:15 – 16:00 Interactive Session with Participants

16:00 – 16:45 Feedbacks from Sessions and Conference Summary

16:45 – 18:00 Closing Session & Reception

18:15 – Transfer from the Conference Venue to the IFLA Convention Center

Transfers: Please be at the departure point at least 5 minutes before. Transfers are free of charge. Thank you!

DIGITAL LIBRARY SERVICES TO MULTICULTURAL POPULATIONS

Scope of the Conference

Digital Access, Digital collaboration, Digital literacy – Libraries today are becoming increasingly digital. This transformation is moving many Library Services to Multicultural Populations away from the traditional methods of service delivery. The all-in-one delivering of books, music, film and games physically to people is declining in some Library service areas. When it comes to services addressing multicultural populations the situation is different, often only limited digital services are available.

Aim of the Conference

During the conference we will focus on securing free and equal access also to digital content. We will discuss possible scenarios, see new breaking solutions, and discuss how we can exploit the digital era to create long-term solutions based on collaboration as well as cross border cooperation. The vision is to create International Digital Library Services which will allow direct access to digital materials on an international platform. Of course we have to start in small scale, but the digital world gives us new opportunities.

Target Audience

Librarians at every level, Researchers, Students, Policy makers – Everyone interested in and working with Libraries and Services directed towards Multicultural Populations.

Program & Speakers

The full program has been published on the conference web and will amongst others include presentations from Africa, the Nordic national libraries, Canada and USA. There will be an interactive sessions with discussions on the challenges and possibilities and ideas to international collaboration.

IFLA SECTION ON LIBRARY SERVICES
TO MULTICULTURAL POPULATIONS

SATELLITE CONFERENCE

13-14 AUGUST 2015 – CAPE TOWN

Main Sponsors

- NORDIC Best Practice Network
- IFLA Section on Library Services to Multicultural Populations
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- University of the Western Cape
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Information

- Twitter: @ifla_mcultp
- Facebook: /ifla.mcultp
- Conference Web Site:

