



STATISTICAL SURVEY OF THE METROPOLITAN LIBRARIES SECTION OF IFLA 2010

Please refer to the Definitions and Instructions for 2010 when using these statistics

Population	Name of Library (Sorted by population)	Name of Library in English	Name of Town & Province/State	Country	Website URL	Chief Librarian / Administrator	Governing Body	Geographic Service Area	Period Reported
1,000,000 and over									
10,549,640	Shanghai Library	Shanghai Library	Shanghai	CN	www.library.sh.cn/	JianZhong Wu (Director)	Municipality/Local Government	Municipal	January 2010 - December 2010
7,094,000	Hong Kong Public Libraries	Hong Kong Public Libraries	Hong Kong	CN	www.hkpl.gov.hk	Yuk-man LEE (Assistant Director, Libraries and Development)	Municipality/Local Government	Municipal	January 2010 - December 2010
5,076,700	National Library Board of Singapore	National Library Board of Singapore (The)	Singapore	SG	www.nlb.gov.sg	Elaine Ng	Municipality/Local Government	National	April 2010 - March 2011
4,000,000	Los Angeles Public Library	Los Angeles Public Library	Los Angeles, California	US	www.lapl.org	Martin Gómez	City of Los Angeles-Library Commissioner	Municipal	January 2010 - December 2010
3,518,071	New York Public Library	New York Public Library	New York City, NY, USA	US	www.nypl.org	Ann Thornton (Acting Andrew W. Mellon Director)	Board of Trustees	Municipal	January 2010 - December 2010
3,442,700	Zentral- und Landesbibliothek Berlin	The Central and Regional Library Berlin	Berlin, Germany	DE	www.zlb.de	Prof. Dr. Claudia Lux	Other (Foundation)	Municipal	January 2010 - December 2010
2,504,700	Brooklyn Public Library	Brooklyn Public Library	Brooklyn, New York, New York	US	www.brooklynpubliclibrary.org	Linda E. Johnson	Board of Trustees	Other	July 2009 - June 2010
2,503,281	Toronto Public Library	Toronto Public Library	Toronto Ontario Canada	CA	www.torontopubliclibrary.ca	Jane Pyper (City Librarian)	Board of Trustees	Municipal	January 2010 - December 2010
2,306,712	Queens Borough Public Library	Queens Borough Public Library	Queens, New York, USA	US	www.queenslibrary.org	Thomas	Board of Trustees	Other	January 2010 - December 2010
1,944,000	Biblioteca Metropolitana Bucuresti	Metropolitan Library of Bucharest	Bucharest, Romania	RO	www.bibliotecametropolitana.ro	Florin Rotaru (General Director)	Municipality/Local Government	Municipal	January 2010 - December 2010
1,721,556	Fvárosi Szabó Ervin Könyvtár	Metropolitan Ervin Szabó Library	Budapest, Hungary	HU	www.fszek.hu	Peter Fodor (Dr.)	Municipality/Local Government	Municipal	January 2010 - December 2010
1,714,142	Büchereien Wien	Public Libraries Of Vienna	Vienna, Austria	AT	www.buechereien.wien.at	Markus Feigl	Municipality/Local Government	Municipal	January 2010 - December 2010
1,651,235	Réseau des Bibliothèques de Montréal	Montreal Public Library Network	Montreal, Quebec, Canada	CA	ville.montreal.qc.ca/biblio	Louise Guillemette--Labory (Director)	Municipality/Local Government	Municipal	January 2010 - December 2010
1,630,494	Biblioteques de Barcelona	Barcelona Libraries	Barcelona, Spain	ES	www.bcn.cat/biblioteques	Assumpta Bailac (General Manager)	Consortium	Municipal	January 2010 - December 2010
1,561,463	Harris County Public Library	Harris County Public Library	Houston, Texas	US	www.hcpl.net	Rhoda Goldberg	Harris County Commissioners Court	County	March 2010 - February 2011
1,526,006	Free Library of Philadelphia	Free Library of Philadelphia	Philadelphia, PA	US	http://www.freelibrary.org	President	Board of Trustees	Municipal	July 2010 - June 2011
1,493,698	Las Vegas-Clark County Library District	Las Vegas-Clark County Library District	Las Vegas, Nevada	US	www.lvccld.org	Jeanne Goodrich	Board of Trustees	Other	July 2010 - June 2011
1,257,158	Městská knihovna v Praze (MKP)	The Municipal Library of Prague (MLP)	Prague, Czech Republic	CZ	www.mlp.cz	Managing Director Tomáš Řehák	Municipality/Local Government	Municipal	January 2010 - December 2010
1,067,279	Brisbane City Council Library Services	Brisbane City Council Library Services	Brisbane, Queensland, Australia	AU	elibcat.library.brisbane.qld.gov.au	Sharan Harvey (Ms)	Municipality/Local Government	Municipal	January 2010 - December 2010



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750,000 - 999,999									
958,789	San Jose Public Library	San Jose Public Library	San Jose, California	US	www.sjlibrary.org	City Librarian Jane Light	Municipality/Local Government	Municipal	July 2010 - June 2011
919,628	Charlotte Mecklenburg Library	Charlotte Mecklenburg Library	Mecklenburg County, North Carolina	US	www.cmlibrary.org	David Singleton, Interim Director of Libraries	Library Board of Trustees - Director	County	July 2010 - June 2011
917,570	Ottawa Public Library	Ottawa Public Library	Ottawa, ON, Canada	CA	www.bibliottawalibrary.ca	Barbara Clubb	Board of Trustees	Municipal	January 2010 - December 2010
891,192	Jacksonville Public Library	Jacksonville Public Library	Jacksonville, Florida, USA	US	www.jpl.coj.net	Barbara A. B. Gubbin (Director)	Board	County	January 2010 - December 2010
850,213	Columbus Metropolitan Library	Columbus Metropolitan Library	Columbus, Ohio	US	www.columbuslibrary.org	Patrick Losinski	Board of Trustees	Regional	January 2010 - December 2010
850,000	Stockholms stadsbibliotek	Stockholm Public Library	Stockholm, Sweden	SE	http://biblioteket.se/	Inga Lundén	Municipality/Local Government	Municipal	January 2010 - December 2010
832,690	Indianapolis-Marion County Public Library	Indianapolis-Marion County Public Library	Indianapolis, Indiana	US	www.imcpl.org	Jackie Nytes	Board of Trustees	County	January 2010 - December 2010
814,322	Memphis Public Library and Information Center	Memphis Public Library and Information Center	Memphis, Tennessee	US	www.memphislibrary.org/	Keenon McCloy	Municipality/Local Government	Municipal	January 2010 - December 2010
812,820	San Francisco Public Library	San Francisco Public Library	San Francisco, California	US	sfpl.org	Luis Herrera	Library Commission	Municipal	July 2010 - June 2011
804,911	Openbare Bibliotheek Amsterdam	Public Library Amsterdam	Amsterdam	NL	www.oba.nl	Hans van Velzen	Board of Trustees	Municipal	January 2010 - December 2010
802,270	Knjižnice grada Zagreba	Zagreb City Libraries	Zagreb, Croatia	HR	www.kgz.hr	Ms Davorka Bastic	Board of Trustees	County	January 2010 - December 2010
782,439	Edmonton Public Library	Edmonton Public Library	Edmonton, Alberta	CA	www.epl.ca	Linda C. Cook	City of Edmonton Library Board	Municipal	January 2010 - December 2010



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Population	Name of Library (Sorted by population)	Name of Library in English	Name of Town & Province/State	Country	Website URL	Chief Librarian / Administrator	Governing Body	Geographic Service Area	Period Reported
500,000 - 749,999									
718,633	Metropolitan Library System	Metropolitan Library System of Oklahoma	Oklahoma City, OK, USA	US	www.metrolibrary.org/	Donna Morris	Library Commission	County	July 2010 - June 2011
700,107	Rīgas Centrālā bibliotēka	Riga Central Library	Riga, Latvia	LV	www.rcb.lv	Doloresa Veilande	Municipality/Local Government	Municipal	January 2010 - December 2010
629,992	Vancouver Public Library	Vancouver Public Library	Vancouver, BC, Canada	CA	www.vpl.ca	Sandra Singh	Board of Trustees	Municipal	January 2010 - December 2010
617,594	Boston Public Library (The)	Boston Public Library (The)	Boston, MA, USA	US	www.bpl.org	Amy Ryan	Board of Trustees	Municipal	July 2010 - June 2011
610,174	Bibliotheek Rotterdam	Rotterdam Library	Rotterdam, Zuid-Holland	NL	www.bibliotheek.rotterdam.nl	Mart Toet	Municipality/Local Government	Municipal	January 2010 - December 2010
608,000	The Seattle Public Library	The Seattle Public Library	Seattle, WA, USA	US	www.spl.org	Marcellus Turner (City Librarian)	Board of Trustees	Municipal	January 2010 - December 2010
604,477	Milwaukee Public Library	Milwaukee Public Library	Milwaukee, Wisconsin	US	www.mpl.org	Paula A. Kiely	Board of Trustees	Municipal	January 2010 - December 2010
601,723	District of Columbia Public Library	District of Columbia Public Library	Washington, DC	US	www.dclibrary.org	Ginnie Cooper	Library Board of Trustees	Municipal	September 2010 - August 2011
588,721	Stadtbüchereien Düsseldorf	Düsseldorf Public Libraries	Düsseldorf, Germany	DE	www.duesseldorf.de/kultur/buecherei	Norbert Kamp (Dr.)	Municipality/Local Government	Municipal	January 2010 - December 2010
588,695	Helsinki City Library	Helsinki City Library	Helsinki, Finland	FI	www.lib.hel.fi	Majja Berndtson	Municipality/Local Government	Municipal	January 2010 - December 2010
586,860	Deichmanske Bibliotek	Oslo Public Library	Oslo, Norway	NO	http://www.deichmanske-bibliotek.oslo.kommune.no/	Liv Sæteren (Mrs.)	Municipality/Local Government	Municipal	January 2010 - December 2010
548,835	Vilniaus Miesto Savivaldybės Centrinė Biblioteka	Vilnius City Library	Asmenos str. 8 Vilnius	LT	www.vcb.lt	Rima Gražienė (Director)	Municipality/Local Government	Municipal	January 2010 - December 2010
547,340	Stadtbibliothek Bremen	Bremen Public Library	Bremen, Germany	DE	www.stadtbibliothek-bremen.de	Barbara Lison	Municipality/Local Government	Municipal	January 2010 - December 2010
541,024	Gold Coast City Council Library Services	Gold Coast City Council Library Services	City of Gold Coast, QLD, Australia	AU	www.goldcoastcity.com.au/library	Marian Morgan-Bindon	Municipality/Local Government	Regional	July 2010 - June 2011
539,542	Københavns Biblioteker	Copenhagen Public Libraries	Copenhagen, Denmark	DK	www.bibliotek.kk.dk	Jens Sten Andersen	Municipality/Local Government	Municipal	January 2010 - December 2010
520,936	Stadtbibliothek Hannover	Hannover Public Library	Hannover, Lower Saxony, Germany	DE	www.stadtbibliothek-hannover.de	Carola Schelle-Wolff (Dr.)	Municipality/Local Government	Municipal	January 2010 - December 2010
517,168	Städtische Bibliotheken Dresden	Dresden Public Libraries	Dresden, Germany	DE	www.bibo-dresden.de	Arend Flemming (Prof. Dr.)	Municipality/Local Government	Municipal	January 2010 - December 2010
506,211	Dublin City Public Libraries	Dublin City Public Libraries	Dublin	IE	www.dublinpubliclibraries.ie	Margaret Hayes	Dublin City Council	Municipal	January 2010 - December 2010



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Less than 500,000									
483,800	Manchester Library and Information Service	Manchester Library and Information Service	Manchester	GB	www.manchester.gov.uk/libraries	Neil MacInnes	Dep for Culture,Media&Sport/City Council	Other	April 2010 - March 2011
480,660	Bibliothèque Municipale de Lyon	Lyons Public Library	Lyon, Région Rhône-Alpes (France)	FR	www.bm-lyon.fr	Gilles Eboli	Municipality/Local Government	Municipal	January 2010 - December 2010
463,493	Toledo-Lucas County Public Library	Toledo-Lucas County Public Library	Toledo,	US	toledolibrary.org	Clyde Scoles (Director)	Board of Trustees	Municipal	January 2010 - December 2010
455,000	Bibliothèque Municipale à Vocation Régionale de Toulouse, France	Public Library of Toulouse	Toulouse Région Midi-Pyrénées	FR	www.bibliotheque.toulouse.fr	Lidwine Harivel (Director)	Municipality/Local Government	Regional	January 2010 - December 2010
406,699	Tallinna Keskraamatukogu	Tallinn Central Library	Tallinn, Harju County, Estonia	EE	www.keskraamatukogu.ee	Kaie Holm (Director)	Municipality/Local Government	Municipal	January 2010 - December 2010
396,815	Cleveland Public Library	Cleveland Public Library	Cleveland, Ohio, USA	US	www.cpl.org	Felton Thomas (Director)	Board of Trustees	School District	January 2010 - December 2010
385,000	Pestalozzi- Bibliothek Zürich PBZ	Pestalozzi Library Zurich	Zurich, Switzerland	CH	www.pbz.ch	Director Dr. Josephine Siegrist	Other (Incorporated association)	Municipal	January 2010 - December 2010
372,858	Halifax Public Libraries	Halifax Public Libraries	Halifax, Nova Scotia	CA	www.halifaxpubliclibraries.ca	Judith Hare (CEO)	Board of Trustees	Regional	April 2010 - March 2011
343,546	Yarra Plenty Regional Library Service	Yarra Plenty Regional Library Service	South Morang, Victoria, Australia	AU	www.yprl.vic.gov.au	Christine Mackenzie (Ms)	Regional Authority	Regional	January 2010 - December 2010
311,405	Bibliotheek Utrecht	Public Library of Utrecht	Utrecht, The Netherlands	NL	www.bibliotheekutrecht.nl	Ton van Vlimmeren	Municipality/Local Government	Municipal	January 2010 - December 2010



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		Total	Central / Main	Branch Libraries	Mobile Libraries	External Service	Total	Books & Serials	Audio Visual	Electronic Collection	Total	Book & Serials	Audiovisual Items	Electronic Collection
1,000,000 and over														
10,549,640	Shanghai Library	36	1	34	1	0	52,718,632	0	0	0	517,754	516,575	1,046	86
7,094,000	Hong Kong Public Libraries	76	1	65	10	0	12,576,738	10,956,321	1,099,886	273,133	872,908	749,334	85,593	16,295
5,076,700	National Library Board of Singapore (The)	26	1	24	1	0	8,546,479	8,174,790	371,689	2,295,848	1,403,448	1,352,796	50,652	1,217,217
4,000,000	Los Angeles Public Library	146	1	72	0	73	6,459,552	5,818,791	606,523	34,238	295,781	259,066	30,611	6,104
3,518,071	New York Public Library	87	1	86	0	0	7,506,382	4,455,771	1,508,229	1,542,382	1,216,670	864,242	339,182	13,246
3,442,700	The Central and Regional Library Berlin	2	0	2	0	0	3,388,147	2,898,703	106,109	160,101	80,217	60,294	455	17,115
2,504,700	Brooklyn Public Library	64	1	59	4	0	4,174,550	3,837,913	302,927	33,710	718,415	706,312	1,429	10,674
2,503,281	Toronto Public Library	102	1	98	2	1	11,012,633	7,514,159	879,054	489,484	806,914	698,090	128,668	9,303
2,306,712	Queens Borough Public Library	66	1	61	0	4	6,320,949	5,692,488	608,325	20,136	657,323	582,080	73,378	1,865
1,944,000	Metropolitan Library of Bucharest	42	1	35	0	6	1,120,950	1,096,409	11,478	13,063	91,521	87,505	263	3,753
1,721,556	Metropolitan Ervin Szabó Library	53	1	52	0	0	3,217,759	2,372,540	211,463	20,015	76,591	64,441	8,662	865
1,714,142	Public Libraries Of Vienna	39	1	38	0	0	1,526,856	1,276,138	246,705	4,013	189,730	0	0	0
1,651,235	Montreal Public Library Network	45	0	44	1	0	4,060,115	3,769,171	258,649	11,782	263,766	232,125	30,912	490
1,630,494	Barcelona Libraries	36	0	36	0	0	2,052,465	1,642,448	356,939	45,549	137,865	93,703	39,391	4,771
1,561,463	Harris County Public Library	26	0	26	0	0	2,127,828	1,859,434	218,283	50,111	0	0	0	0
1,526,006	Free Library of Philadelphia	60	1	53	0	6	9,710,616	8,317,159	1,279,371	114,086	367,502	277,357	61,226	28,919
1,493,698	Las Vegas-Clark County Library District	25	0	25	0	0	0	0	0	0	0	0	0	0
1,257,158	The Municipal Library of Prague (MLP)	45	1	42	2	0	2,334,726	0	101,913	4,693	112,746	0	415	0
1,067,279	Brisbane City Council Library Services	34	0	33	1	0	1,342,235	1,138,620	168,660	10,543	289,024	244,877	40,897	3,750



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750,000 - 999,999														
958,789	San Jose Public Library	22	1	21	0	0	2,270,642	1,828,342	422,934	19,366	221,129	173,514	43,080	4,535
919,628	Charlotte Mecklenburg Library	20	1	19	0	0	1,078,302	982,106	88,058	8,136	130,236	112,266	16,434	1,536
917,570	Ottawa Public Library	36	1	32	2	1	2,444,781	2,144,188	239,758	60,835	340,883	0	0	0
891,192	Jacksonville Public Library	22	1	20	0	1	2,919,782	2,351,434	509,312	59,036	218,228	193,160	16,468	8,600
850,213	Columbus Metropolitan Library	27	1	20	4	2	2,146,683	1,810,759	323,220	12,704	355,091	302,826	38,501	13,764
850,000	Stockholm Public Library	75	1	40	1	33	1,999,899	1,773,197	172,903	53,799	129,258	111,948	16,511	779
832,690	Indianapolis-Marion County Public Library	25	1	22	2	0	1,847,225	1,536,596	300,581	10,048	0	0	0	0
814,322	Memphis Public Library and Information Center	19	1	18	0	0	1,769,748	1,542,209	141,068	54,371	90,883	77,518	2,358	8,817
812,820	San Francisco Public Library	33	1	27	5	0	3,076,875	2,656,842	359,218	60,626	0	271,222	0	0
804,911	Public Library Amsterdam	28	1	27	0	0	1,793,017	1,589,248	203,769	617	155,948	132,405	23,543	117
802,270	Zagreb City Libraries	49	1	39	2	7	2,342,525	2,229,443	54,982	8,268	100,387	92,217	5,461	852
782,439	Edmonton Public Library	17	1	16	0	0	2,043,949	1,641,565	295,992	102,357	334,607	222,157	68,898	43,552



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500,000 - 749,999														
718,633	Metropolitan Library System of Oklahoma	17	0	17	0	0	1,207,455	1,058,744	137,245	11,466	254,334	204,584	41,095	8,655
700,107	Riga Central Library	31	1	27	0	3	847,250	790,209	15,774	3,184	38,860	36,868	1,500	12
629,992	Vancouver Public Library	22	1	21	0	0	2,837,917	2,462,336	277,190	98,391	189,765	144,216	42,679	0
617,594	Boston Public Library (The)	27	1	26	0	0	16,140,023	8,729,396	164,341	491,919	318,036	241,707	34,984	41,345
610,174	Rotterdam Library	26	1	24	1	0	886,219	843,272	41,128	464	71,561	68,815	2,485	229
608,000	The Seattle Public Library	31	1	26	4	0	2,280,511	1,824,012	378,868	77,631	295,565	183,322	77,656	34,587
604,477	Milwaukee Public Library	14	1	12	1	0	2,293,702	2,059,428	216,403	17,871	124,564	103,488	21,076	0
601,723	District of Columbia Public Library	25	1	24	0	0	2,151,057	1,904,030	234,245	12,782	0	0	0	0
588,721	Düsseldorf Public Libraries	16	1	14	1	0	810,812	635,355	136,240	28,159	84,312	60,524	15,801	2,843
588,695	Helsinki City Library	49	1	35	2	11	1,896,321	1,612,439	268,141	4,496	193,774	153,054	38,787	530
586,860	Oslo Public Library	18	1	17	0	0	1,428,367	1,309,667	118,700	16	88,649	72,882	15,767	3
548,835	Vilnius City Library	23	0	23	0	0	600,814	567,094	18,882	0	23,190	23,003	187	0
547,340	Bremen Public Library	10	1	6	1	2	540,131	393,559	122,036	24,536	64,476	42,565	18,840	3,071
541,024	Gold Coast City Council Library Services	15	0	12	2	1	939,280	696,893	190,406	40,701	353,955	276,655	58,721	18,579
539,542	Copenhagen Public Libraries	161	1	18	0	142	8,777,208	1,497,964	249,251	7,029,993	170,306	138,754	31,552	3
520,936	Hannover Public Library	20	1	18	1	0	1,163,029	956,464	191,305	15,260	80,997	59,722	21,165	110
517,168	Dresden Public Libraries	66	1	21	2	42	770,979	542,312	146,019	21,880	88,068	67,785	17,761	1,631
506,211	Dublin City Public Libraries	82	1	23	2	56	1,524,621	1,374,207	76,429	54,552	168,991	105,382	14,541	50,049



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Less than 500,000														
483,800	Manchester Library and Information Service	29	1	22	3	3	1,574,164	1,516,697	57,467	2,165	97,443	88,790	8,653	2,165
480,660	Lyons Public Library	28	1	14	3	10	3,785,915	2,565,017	1,198,041	3,534	78,765	64,651	13,740	48,000
463,493	Toledo-Lucas County Public Library	20	1	18	1	0	2,660,981	2,330,099	311,720	19,162	235,270	180,775	45,137	9,358
455,000	Public Library of Toulouse	24	1	20	2	1	1,258,192	1,082,772	175,228	192	90,851	62,747	27,912	192
406,699	Tallinn Central Library	20	1	17	1	1	1,020,797	1,010,467	10,143	187	61,228	60,454	764	10
396,815	Cleveland Public Library	32	1	28	1	2	11,070,451	4,481,746	363,315	75,822	373,728	0	0	0
385,000	Pestalozzi Library Zurich	16	1	15	0	0	430,025	295,344	121,573	7,013	66,151	40,126	24,210	886
372,858	Halifax Public Libraries	17	0	14	1	2	1,046,947	897,567	138,151	11,229	90,576	60,377	33,513	11,500
343,546	Yarra Plenty Regional Library Service	10	0	8	2	0	446,682	380,711	57,728	8,243	92,816	51,939	13,545	4,427
311,405	Public Library of Utrecht	16	1	14	1	0	689,194	0	0	0	92,984	0	0	0



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Population	Name of Library in English	Registered Users					Loans	On-Site Loans	Physical Units in Library Use	Information Requests	Visits		Searches
		Total	New	0-14	15-64	65 and over					Physical	Virtual	
1,000,000 and over													
10,549,640	Shanghai Library	1,344,853	0	0	0	0	281,997,560	1,184,934	294,810	233,403	1,426,107	46,705,892	48,203
7,094,000	Hong Kong Public Libraries	3,894,227	105,444	684,105	3,113,935	96,187	60,063,865	5,150,174	0	3,824,623	42,700,660	152,364,886	0
5,076,700	National Library Board of Singapore (The)	2,066,924	72,602	0	0	0	33,483,138	41,774	11,361,499	114,475	36,544,005	8,178,096	8,270,124
4,000,000	Los Angeles Public Library	1,231,764	198,398	218,472	1,013,292	0	15,144,804	12,021,371	0	8,032,050	12,673,629	95,111,858	49,007,948
3,518,071	New York Public Library	2,783,834	248,028	531,341	2,192,240	60,253	26,667,083	0	0	7,502,578	16,137,672	29,088,496	4,632,574
3,442,700	The Central and Regional Library Berlin	85,719	11,745	2,984	72,062	2,735	3,708,502	0	0	0	1,358,741	13,571,748	0
2,504,700	Brooklyn Public Library	592,977	236,247	198,158	359,674	35,145	19,473,773	0	425,553	3,379,500	12,036,838	5,336,458	6,865,387
2,503,281	Toronto Public Library	1,332,654	168,976	252,204	1,014,313	66,137	32,324,416	0	7,808,931	2,239,668	18,352,210	27,003,433	16,399,339
2,306,712	Queens Borough Public Library	897,623	103,418	174,845	681,246	41,532	21,901,954	0	3,837,080	3,511,118	13,683,192	5,947,497	10,347,125
1,944,000	Metropolitan Library of Bucharest	86,557	12,978	13,280	67,086	6,191	507,112	0	1,030,018	1,329,452	432,602	199,876	1,232,000
1,721,556	Metropolitan Ervin Szabó Library	293,574	115,028	45,117	220,065	28,392	4,540,824	365,876	2,811,870	593,537	2,623,033	1,405,826	2,831,857
1,714,142	Public Libraries Of Vienna	156,528	33,438	45,631	0	0	5,862,633	0	0	0	1,428,431	1,387,785	0
1,651,235	Montreal Public Library Network	363,795	57,924	87,296	274,548	0	10,277,388	0	2,444,720	818,670	6,419,818	1,092,007	0
1,630,494	Barcelona Libraries	810,431	70,616	83,522	663,954	62,914	4,439,460	0	0	0	5,982,936	2,546,440	0
1,561,463	Harris County Public Library	985,249	108,282	296,584	0	0	0	0	545	1,376,500	4,680,417	2,063,172	0
1,526,006	Free Library of Philadelphia	587,643	75,064	100,351	484,815	0	7,210,217	0	0	3,074,170	6,070,258	6,131,726	7,210,188
1,493,698	Las Vegas-Clark County Library District	656,861	97,840	0	0	0	12,637,724	0	0	1,025,640	6,540,993	3,823,071	701,142
1,257,158	The Municipal Library of Prague (MLP)	162,541	36,440	34,120	0	0	6,875,286	460,558	0	0	2,375,218	3,361,397	0
1,067,279	Brisbane City Council Library Services	455,360	71,734	0	0	0	10,095,483	0	0	524,231	6,055,209	8,623,836	3,423,421



STATISTICAL SURVEY OF THE METROPOLITAN LIBRARIES SECTION OF IFLA 2010

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		Total	New	0-14	15-64	65 and over					Physical	Virtual	
750,000 - 999,999													
958,789	San Jose Public Library	737,153	0	63,073	674,080	0	13,737,429	0	0	748,468	6,780,193	4,691,205	2,017,868
919,628	Charlotte Mecklenburg Library	792,375	33,218	146,588	625,957	19,790	5,557,824	0	1,072,810	3,305,424	3,399,520	37,806,860	1,695,891
917,570	Ottawa Public Library	304,982	54,889	0	0	0	10,559,495	0	2,074,650	681,750	5,547,500	12,468,060	1,405,143
891,192	Jacksonville Public Library	666,007	42,557	158,568	507,439	0	0	0	952,847	4,863,746	4,245,192	5,151,398	
850,213	Columbus Metropolitan Library	667,162	63,450	0	0	0	14,600,437	0	0	1,511,848	7,006,844	8,622,517	11,071,623
850,000	Stockholm Public Library	775,738	48,939	0	0	0	4,054,777	0	0	0	5,959,498	3,926,750	0
832,690	Indianapolis-Marion County Public Library	544,921	37,361	0	0	0	16,578,849	0	479,511	854,604	5,071,257	48,373,005	37,360,606
814,322	Memphis Public Library and Information Center	420,070	40,395	53,912	342,652	23,506	1,736,649	0	994,506	1,421,987	2,929,960	4,257,330	3,102,094
812,820	San Francisco Public Library	394,453	0	51,235	0	0	10,596,176	0	0	801,075	7,042,971	7,100,288	0
804,911	Public Library Amsterdam	152,750	31,864	44,610	92,133	16,007	4,322,605	47,231	0	266,437	4,155,404	730,705	0
802,270	Zagreb City Libraries	205,720	18,623	43,084	151,927	10,709	3,650,499	0	0	1,557,388	3,125,781	0	0
782,439	Edmonton Public Library	492,210	41,933	0	0	0	13,528,955	0	2,235,719	1,340,849	5,602,576	7,700,000	3,500,000



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		Total	New	0-14	15-64	65 and over					Physical	Virtual	
500,000 - 749,999													
718,633	Metropolitan Library System of Oklahoma	399,686	39,792	0	0	0	6,083,057	0	0	0	2,647,111	1,319,776	0
700,107	Riga Central Library	67,563	0	11,093	45,880	10,590	2,074,046	0	0	16,305	1,044,107	435,007	0
629,992	Vancouver Public Library	351,740	72,280	62,466	262,771	20,115	9,774,152	0	2,048,850	932,120	6,069,597	5,385,076	545,978
617,594	Boston Public Library (The)	510,966	81,893	66,667	0	0	3,534,413	227,943	600,812	885,783	3,420,036	7,227,401	3,703,192
610,174	Rotterdam Library	106,474	16,271	47,929	36,628	9,228	3,208,936	525,223	0	0	2,901,000	2,833,300	0
608,000	The Seattle Public Library	472,314	56,835	36,491	402,831	32,992	11,376,194	0	0	1,075,608	6,966,428	7,254,802	0
604,477	Milwaukee Public Library	420,683	20,622	73,872	314,549	32,262	2,702,539	2,702,539	0	567,561	2,091,580	2,116,186	74,966
601,723	District of Columbia Public Library	288,636	0	0	0	0	0	0	0	0	0	1,997,524	743,792
588,721	Düsseldorf Public Libraries	55,613	13,270	12,763	42,850	3,248	4,888,336	0	40,988	243,026	1,417,917	1,253,948	422,153
588,695	Helsinki City Library	209,038	0	22,078	168,440	18,520	9,179,672	0	0	0	6,449,357	6,803,235	0
586,860	Oslo Public Library	458,484	28,130	0	0	0	2,617,202	0	0	303,425	2,405,552	878,846	2,627,084
548,835	Vilnius City Library	54,648	1,994	14,154	34,428	6,066	1,378,486	0	0	396,087	800,673	0	0
547,340	Bremen Public Library	53,678	12,726	18,806	32,369	2,503	3,498,198	0	0	105,596	1,141,154	494,856	24,176
541,024	Gold Coast City Council Library Services	263,925	37,882	34,066	192,844	37,015	7,014,929	0	0	295,269	2,921,367	1,017,169	2,284,651
539,542	Copenhagen Public Libraries	184,541	0	17,450	154,391	12,700	7,130,834	0	0	0	3,978,927	3,351,602	20,956,492
520,936	Hannover Public Library	59,824	12,801	19,407	37,298	3,129	4,090,035	0	0	302,980	1,530,000	0	0
517,168	Dresden Public Libraries	70,124	13,693	18,725	44,943	7,500	5,407,207	0	0	285,709	1,727,465	1,415,527	680,265
506,211	Dublin City Public Libraries	147,281	0	29,163	118,118	0	2,090,143	88,256	22,641	461,667	2,462,800	560,879	0



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		Total	New	0-14	15-64	65 and over					Physical	Virtual	
Less than 500,000													
483,800	Manchester Library and Information Service	130,587	0	31,799	87,607	11,181	1,963,983	0	0	339,294	2,803,971	1,768,911	1,619,279
480,660	Lyons Public Library	103,011	21	26,678	69,598	6,735	3,619,430	91,025	0	0	2,559,228	4,451,428	0
463,493	Toledo-Lucas County Public Library	299,946	0	62,825	217,579	19,542	6,876,365	0	0	482,092	2,979,394	0	0
455,000	Public Library of Toulouse	69,613	22,342	18,478	40,527	5,795	3,082,518	3,082,518	0	0	784,888	536,000	0
406,699	Tallinn Central Library	72,501	12,225	15,184	57,317	0	1,738,520	52,626	0	10,745	1,069,554	413,187	0
396,815	Cleveland Public Library	484,193	0	90,434	393,759	0	6,777,902	0	0	1,110,555	3,836,924	2,939,557	0
385,000	Pestalozzi Library Zurich	66,892	11,953	17,454	32,488	2,638	2,939,158	0	1,200	0	1,067,754	0	523,117
372,858	Halifax Public Libraries	168,111	18,915	32,414	123,160	11,195	4,930,019	0	1,082,848	223,455	2,349,138	2,225,746	14,496
343,546	Yarra Plenty Regional Library Service	126,761	0	0	0	0	3,425,153	0	0	126,084	1,318,411	657,594	130,748
311,405	Public Library of Utrecht	62,248	0	0	0	0	2,610,493	0	0	330,460	1,275,907	652,902	0



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											Total	Professional	Other
1,000,000 and over													
10,549,640	Shanghai Library	300	1,860	2,356	2,356	€ 32,268,000	€ 0	€ 0	€ 10,756,000	€ 0	1,300.00	800.00	500.00
7,094,000	Hong Kong Public Libraries	0	3,919	2,346	1,758	€ 71,746,092	€ 70,947,537	€ 41,873,656	€ 8,251,115	€ 302,682	1,494.00	125.00	1,369.00
5,076,700	National Library Board of Singapore (The)	47,424,155	1,813	1,200	330	€ 129,375,888	€ 118,560,506	€ 39,322,072	€ 18,007,465	€ 8,081,688	905.00	225.00	680.00
4,000,000	Los Angeles Public Library	3,438,705	3,063	2,240	1,608	€ 60,705,754	€ 60,705,754	€ 35,608,747	€ 5,002,067	€ 0	828.00	356.00	472.00
3,518,071	New York Public Library	5,866,600	3,912	3,766	3,766	€ 102,499,911	€ 109,808,818	€ 67,844,547	€ 11,131,972	€ 17,509,122	1,133.60	367.07	766.53
3,442,700	The Central and Regional Library Berlin	0	64	603	171	€ 29,446,052	€ 29,111,802	€ 12,706,062	€ 2,256,826	€ 13,408,726	325.00	319.00	6.00
2,504,700	Brooklyn Public Library	2,369,216	2,652	11,114	1,114	€ 78,756,835	€ 78,159,103	€ 58,302,560	€ 8,999,243	€ 1,241,652	1,023.00	252.00	771.00
2,503,281	Toronto Public Library	5,993,062	5,228	2,107	1,710	€ 134,725,381	€ 136,733,143	€ 103,085,468	€ 12,759,758	€ 18,095,198	1,762.19	447.50	1,314.69
2,306,712	Queens Borough Public Library	2,836,084	2,418	1,361	1,361	€ 59,157,763	€ 74,863,511	€ 59,827,248	€ 5,432,339	€ 232,584	1,371.00	359.00	1,012.00
1,944,000	Metropolitan Library of Bucharest	231,880	1,568	158	158	€ 3,058,209	€ 3,058,209	€ 1,185,064	€ 1,340,974	€ 532,171	195.00	153.00	42.00
1,721,556	Metropolitan Ervin Szabó Library	140,195	1,561	563	500	€ 10,813,131	€ 10,260,745	€ 6,091,809	€ 800,359	€ 377,941	471.00	332.00	139.00
1,714,142	Public Libraries Of Vienna	0	918	294	161	€ 20,589,061	€ 18,572,450	€ 12,172,994	€ 1,839,744	€ 0	246.00	225.00	21.00
1,651,235	Montreal Public Library Network	556,656	2,397	716	394	€ 55,665,863	€ 55,665,863	€ 33,884,813	€ 5,034,766	€ 4,450,197	698.40	135.60	562.80
1,630,494	Barcelona Libraries	967,219	15,665	871	684	€ 43,768,717	€ 25,468,046	€ 14,793,293	€ 2,583,039	€ 18,300,672	348.00	118.00	230.00
1,561,463	Harris County Public Library	0	1,202	1,442	1,442	€ 18,537,584	€ 3,636,214	€ 12,387,476	€ 2,493,117	€ 20,776	360.00	122.00	238.00
1,526,006	Free Library of Philadelphia	7,473,349	2,033	966	851	€ 40,173,497	€ 40,173,497	€ 31,914,340	€ 3,277,167	€ 274,239	604.00	228.00	376.00
1,493,698	Las Vegas-Clark County Library District	1,441,661	1,089	0	0	€ 0	€ 0	€ 0	€ 0	€ 0	466.48	98.48	368.00
1,257,158	The Municipal Library of Prague (MLP)	197,363	1,372	380	205	€ 10,304,649	€ 10,778,400	€ 6,307,360	€ 644,686	€ 2,580,030	455.00	238.00	217.00
1,067,279	Brisbane City Council Library Services	663,718	1,356	495	495	€ 33,396,945	€ 29,897,012	€ 14,469,694	€ 5,209,927	€ 4,038,036	283.07	102.61	180.46



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											Total	Professional	Other
750,000 - 999,999													
958,789	San Jose Public Library	1,665,000	779	1,098	1,098	€ 26,550,277	€ 24,447,565	€ 18,317,693	€ 2,615,209	€ 13,852,527	300.63	83.30	217.33
919,628	Charlotte Mecklenburg Library	791,998	804	824	824	€ 22,681,504	€ 18,821,141	€ 13,034,813	€ 1,294,608	€ 2,096,346	266.38	56.00	210.38
917,570	Ottawa Public Library	900,046	1,582	548	548	€ 28,968,284	€ 28,968,284	€ 20,947,157	€ 3,738,021	€ 4,610,888	450.06	103.60	346.46
891,192	Jacksonville Public Library	1,114,743	1,163	862	862	€ 29,990,604	€ 29,157,409	€ 13,126,038	€ 2,812,073	€ 0	451.00	192.00	259.00
850,213	Columbus Metropolitan Library	1,889,576	1,096	916	674	€ 35,321,820	€ 31,959,210	€ 21,955,876	€ 3,454,039	€ 629,379	609.02	120.88	488.14
850,000	Stockholm Public Library	0	1,570	332	240	€ 0	€ 32,114,720	€ 17,813,469	€ 2,908,965	€ 0	393.00	217.00	176.00
832,690	Indianapolis-Marion County Public Library	1,290,073	1,324	0	684	€ 36,951,130	€ 27,643,735	€ 16,236,342	€ 4,137,764	€ 3,216,689	462.00	122.00	340.00
814,322	Memphis Public Library and Information Center	1,161,895	942	599	599	€ 12,254,790	€ 12,089,143	€ 8,634,870	€ 883,155	€ 0	253.50	78.00	175.50
812,820	San Francisco Public Library	0	57,877	842	842	€ 62,429,601	€ 59,690,868	€ 44,203,326	€ 6,568,562	€ 369,367	617.32	180.58	436.74
804,911	Public Library Amsterdam	1,199,044	790	1,100	1,100	€ 33,926,854	€ 32,010,949	€ 13,007,664	€ 3,435,351	€ 15,567,934	250.00	220.00	30.00
802,270	Zagreb City Libraries	0	2,506	161	89	€ 14,628,000	€ 14,733,300	€ 10,836,300	€ 1,466,000	€ 202,227	553.00	434.50	118.50
782,439	Edmonton Public Library	1,295,030	1,025	497	459	€ 32,292,086	€ 31,709,121	€ 20,538,119	€ 4,513,655	€ 6,685,321	455.93	80.09	375.84



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											Total	Professional	Other
500,000 - 749,999													
718,633	Metropolitan Library System of Oklahoma	0	973	387	227	€ 21,459,508	€ 22,592,077	€ 13,770,755	€ 3,548,945	€ 3,981,720	330.90	122.40	208.50
700,107	Riga Central Library	267,988	1,352	544	544	€ 2,558,089	€ 2,558,089	€ 1,951,328	€ 226,404	€ 0	263.00	204.00	59.00
629,992	Vancouver Public Library	1,363,187	1,129	530	395	€ 31,002,871	€ 32,031,783	€ 23,421,539	€ 3,868,961	€ 0	503.20	138.90	364.30
617,594	Boston Public Library (The)	973,921	68	760	696	€ 29,250,291	€ 29,250,291	€ 15,938,720	€ 3,285,839	€ 2,498,031	410.00	155.00	255.00
610,174	Rotterdam Library	2,833,300	615	400	400	€ 27,477,000	€ 27,477,000	€ 13,266,000	€ 1,805,000	€ 970,000	267.50	267.50	0.00
608,000	The Seattle Public Library	1,605,338	1,437	1,028	948	€ 36,703,560	€ 36,476,631	€ 28,616,791	€ 3,898,329	€ 1,438,820	517.59	0.00	0.00
604,477	Milwaukee Public Library	567,561	496	480	395	€ 17,565,798	€ 17,741,944	€ 14,066,904	€ 1,369,413	€ 1,738,487	320.00	80.00	240.00
601,723	District of Columbia Public Library	670,359	1,206	679	679	€ 30,060,193	€ 29,878,235	€ 19,381,060	€ 2,171,231	€ 47,966,311	395.50	112.00	283.50
588,721	Düsseldorf Public Libraries	0	335	0	46	€ 12,217,984	€ 11,969,583	€ 6,878,700	€ 1,416,000	€ 248,401	151.50	134.50	17.00
588,695	Helsinki City Library	0	1,814	385	385	€ 4,059,222	€ 36,167,746	€ 22,181,555	€ 3,324,126	€ 1,101,444	460.00	357.00	103.00
586,860	Oslo Public Library	0	686	0	0	€ 21,012,875	€ 17,979,426	€ 13,978,030	€ 1,200,387	€ 0	214.00	125.00	89.00
548,835	Vilnius City Library	146,673	54	116	116	€ 1,348,832	€ 1,348,832	€ 853,022	€ 75,122	€ 0	154.00	121.00	33.00
547,340	Bremen Public Library	0	232	150	117	€ 9,647,369	€ 9,773,261	€ 5,915,925	€ 1,033,944	€ 228,936	120.37	96.38	23.99
541,024	Gold Coast City Council Library Services	280,764	588	245	243	€ 17,233,142	€ 14,279,103	€ 7,930,568	€ 4,364,195	€ 2,095,419	146.20	74.00	72.20
539,542	Copenhagen Public Libraries	0	844	348	331	€ 3,679,836	€ 35,201,341	€ 19,287,240	€ 5,197,993	€ 0	399.00	342.00	57.00
520,936	Hannover Public Library	0	606	144	79	€ 13,118,755	€ 13,118,755	€ 9,008,479	€ 966,160	€ 0	189.00	77.00	112.00
517,168	Dresden Public Libraries	95,058	654	115	46	€ 1,008,554	€ 10,806,971	€ 7,221,275	€ 825,336	€ 211,766	160.73	137.96	22.77
506,211	Dublin City Public Libraries	334,423	1,087	230	219	€ 24,961,392	€ 24,961,392	€ 12,774,541	€ 1,833,229	€ 960,855	301.00	89.50	211.50



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											Total	Professional	Other
Less than 500,000													
483,800	Manchester Library and Information Service	705,488	1,247	633	633	€ 1,488,187	€ 14,992,364	€ 0	€ 0	€ 0	314.20	0.00	314.20
480,660	Lyons Public Library	0	44	243	199	€ 0	€ 20,615,313	€ 16,731,112	€ 1,699,996	€ 2,333,696	450.00	450.00	0.00
463,493	Toledo-Lucas County Public Library	920,568	1,265	793	639	€ 23,803,894	€ 23,160,860	€ 14,835,151	€ 2,858,770	€ 1,120,042	290.30	110.20	180.10
455,000	Public Library of Toulouse	0	770	322	233	€ 20,594,106	€ 17,550,152	€ 14,813,891	€ 1,919,693	€ 3,043,954	387.20	337.20	50.00
406,699	Tallinn Central Library	123,287	817	204	204	€ 2,648,124	€ 2,636,703	€ 1,532,575	€ 498,287	€ 11,421	149.29	119.80	29.49
396,815	Cleveland Public Library	1,017,934	1,465	416	416	€ 46,742,249	€ 42,734,464	€ 26,988,542	€ 6,942,614	€ 1,724,384	556.00	142.00	414.00
385,000	Pestalozzi Library Zurich	0	386	52	15	€ 8,335,310	€ 8,761,080	€ 4,324,720	€ 1,033,110	€ 1,520,930	64.00	31.00	33.00
372,858	Halifax Public Libraries	547,792	620	406	406	€ 14,396,082	€ 14,396,082	€ 10,549,729	€ 1,435,546	€ 0	318.60	49.30	269.30
343,546	Yarra Plenty Regional Library Service	370,717	458	225	172	€ 8,274,486	€ 8,161,146	€ 4,711,450	€ 1,066,197	€ 71,417	93.00	22.00	71.00
311,405	Public Library of Utrecht	0	359	0	0	€ 0	€ 12,000,000	€ 0	€ 0	€ 0	185.00	185.00	0.00



STATISTICAL SURVEY OF THE METROPOLITAN LIBRARIES SECTION OF IFLA 2010
Hot Topics (Electronic Services)

Please refer to the Definitions and Instructions for 2010 when using these statistics

Population	Name of Library in English	Holdings			eCirculation		Electronic Downloads		Electronic Information Requests via			
		Electronic materials (downloadable)	eBook (Titles)	eBook (Items)	Electronic materials (downloadable)	eBooks	Included in circulation statistics	Streaming available	Total	Email/Web Form	Chat	Mobile (texting)
1,000,000 and over												
10,549,640	Shanghai Library	420,000	220,000	440,000	500,000	30,000	No	Yes	6,600	5,000	1,000	600
5,076,700	National Library Board of Singapore (The)	0	0	0	0	0			0	0	0	0
4,000,000	Los Angeles Public Library	34,238	15,266	16,563	1,010,518	116,468	Yes	No	0	0	0	0
3,518,071	New York Public Library	57,653	1,544	6,222	1,438,283	186,374	Yes	No	110,193	25,491	17,322	657
3,442,700	The Central and Regional Library Berlin	1,020	0	1,020	11,425	11,425	Yes	No	2,112	2,112	0	0
2,504,700	Brooklyn Public Library	33,598	21,367	11,083	73,781	42,551	Yes	No	23,593	14,275	9,318	0
2,503,281	Toronto Public Library	21,411	13,924	20,594	257,715	85,971	Yes	Yes	15,388	0	0	0
2,306,712	Queens Borough Public Library	24,393	9,392	12,249	205,979	150,028	Yes	No	6,823	1,815	4,875	133
1,714,142	Public Libraries Of Vienna	6,722	2,691	2,756	14,989	7,388	Yes	No	0	0	0	0
1,651,235	Montreal Public Library Network	0	0	0	0	0			0	0	0	0
1,630,494	Barcelona Libraries	24	3	12	0	0	No	No	0	163	0	0
1,561,463	Harris County Public Library	20,338	5,867	8,916	385,242	206,005	Yes	Yes	0	0	0	0
1,526,006	Free Library of Philadelphia	35,106	23,760	27,715	179,161	119,231	Yes	Yes	0	46,977	2,867	9,962
1,493,698	Las Vegas-Clark County Library District	0	0	0	0	0	Yes	Yes	0	0	0	0
1,257,158	The Municipal Library of Prague (MLP)	3,115	3,100	0	455,209	0	No	No	0	0	0	0
1,067,279	Brisbane City Council Library Services	10,294	3,316	4,115	26,352	13,409	Yes	No	14,967	10,889	4,078	0



STATISTICAL SURVEY OF THE METROPOLITAN LIBRARIES SECTION OF IFLA 2010
Hot Topics (Electronic Services)

Please refer to the Definitions and Instructions for 2010 when using these statistics

Population	Name of Library in English	Holdings			eCirculation		Electronic Downloads		Electronic Information Requests via			
		Electronic materials (downloadable)	eBook (Titles)	eBook (Items)	Electronic materials (downloadable)	eBooks	Included in circulation statistics	Streaming available	Total	Email/Web Form	Chat	Mobile (texting)
750,000 - 999,999												
958,789	San Jose Public Library	19,366	0	13,139	176,667	0	Yes		0	0	0	0
919,628	Charlotte Mecklenburg Library	8,136	934	2,802	60,085	18,178	Yes	Yes	1,629,359	0	0	0
917,570	Ottawa Public Library	9,547	4,035	5,626	85,824	40,881	Yes	No	6,250	0	0	0
850,213	Columbus Metropolitan Library	12,391	5,236	6,142	82,905	35,040	Yes	No	34,206	16,965	15,517	1,724
850,000	Stockholm Public Library	0	3,214	3,214	0	40,800	Yes	Yes	0	0	0	0
832,690	Indianapolis-Marion County Public Library	7,114	0	0	0	0	Yes		0	0	0	0
814,322	Memphis Public Library and Information Center	1,183	437	437	9,814	0	No	No	1,816	1,816	0	0
802,270	Zagreb City Libraries	0	0	0	0	0			5,681	5,681	0	0
782,439	Edmonton Public Library	102,357	4,100	4,875	58,297	27,644	No	Yes	29,533	0	9,641	30



**STATISTICAL SURVEY OF THE METROPOLITAN LIBRARIES SECTION OF IFLA 2010
Hot Topics (Electronic Services)**

Please refer to the Definitions and Instructions for 2010 when using these statistics

Population	Name of Library in English	Holdings			eCirculation		Electronic Downloads		Electronic Information Requests via			
		Electronic materials (downloadable)	eBook (Titles)	eBook (Items)	Electronic materials (downloadable)	eBooks	Included in circulation statistics	Streaming available	Total	Email/Web Form	Chat	Mobile (texting)
500,000 - 749,999												
718,633	Metropolitan Library System of Oklahoma	11,466	6,443	9,800	155,920	76,638	Yes	No	0	0	0	0
700,107	Riga Central Library	0	0	0	0	0			0	0	0	0
629,992	Vancouver Public Library	15,503	6,400	12,057	30,839	12,047	Yes	Yes	21,599	16,749	4,850	0
617,594	Boston Public Library (The)	27,084	7,290	12,223	184,313	78,228	Yes	Yes	9,721	6,447	0	0
610,174	Rotterdam Library	750	488	488	2,194	1,973	Yes	No	0	0	0	0
604,477	Milwaukee Public Library	17,871	11,746	0	11,540	1,218	No	No	2,863	1,873	990	0
601,723	District of Columbia Public Library	24,468	12,782	0	61,146	27,794	Yes	No	0	0	0	0
588,721	Düsseldorf Public Libraries	17,306	9,126	9,126	40,275	17,403	Yes	No	0	0	0	0
588,695	Helsinki City Library	0	0	0	4,156	4,156	Yes	No	0	0	0	0
586,860	Oslo Public Library	0	0	0	0	0			0	0	0	0
547,340	Bremen Public Library	13,661	4,064	0	40,419	14,186	No	No	0	0	0	0
541,024	Gold Coast City Council Library Services	15,567	6,871	7,024	52,167	0	No	Yes	13,646	13,646	0	0
539,542	Copenhagen Public Libraries	7,026,393	1,800	1,800	1,020,830	14,355	No	Yes	0	0	0	0
520,936	Hannover Public Library	15,260	0	5,658	15,745	0	Yes	No	296	476	0	0
517,168	Dresden Public Libraries	11,203	4,839	4,857	31,382	13,670	Yes	Yes	300	225	0	0
506,211	Dublin City Public Libraries	0	0	0	0	0			0	0	0	0



**STATISTICAL SURVEY OF THE METROPOLITAN LIBRARIES SECTION OF IFLA 2010
Hot Topics (Electronic Services)**

Please refer to the Definitions and Instructions for 2010 when using these statistics

Population	Name of Library in English	Holdings			eCirculation		Electronic Downloads		Electronic Information Requests via			
		Electronic materials (downloadable)	eBook (Titles)	eBook (Items)	Electronic materials (downloadable)	eBooks	Included in circulation statistics	Streaming available	Total	Email/Web Form	Chat	Mobile (texting)
Less than 500,000												
483,800	Manchester Library and Information Service	2,165	1,681	2,009	8,700	2,557	No	No	0	0	0	0
463,493	Toledo-Lucas County Public Library	17,909	4,883	8,717	8,693	2,907	Yes	Yes	0	0	0	0
406,699	Tallinn Central Library	0	0	0	0	0	No	No	308	308	0	0
396,815	Cleveland Public Library	51,921	29,268	34,020	63,960	39,210	No	No	0	0	15,260	0
372,858	Halifax Public Libraries	160,603	4,232	4,416	0	28,950	Yes	No	3,129	0	0	0
343,546	Yarra Plenty Regional Library Service	0	3,869	0	40,322	9,677	Yes	Yes	0	0	0	0



**STATISTICAL SURVEY OF THE METROPOLITAN LIBRARIES SECTION OF IFLA 2010
Hot Topics (Electronic Services)**

Please refer to the Definitions and Instructions for 2010 when using these statistics

Population	Name of Library in English	Electronic Materials Expenditures				Social Media							
		Total	Downloadable Multimedia	Downloadable eBooks	Others	Facebook		Twitter		Blogs		Photosharing	
						Available	Activities generated	Available	Activities generated	Available	Activities generated	Available	Activities generated
1,000,000 and over													
10,549,640	Shanghai Library	€0	€0	€0	€0	No	0	No	0	No	0	No	0
5,076,700	National Library Board of Singapore (The)	€0	€0	€0	€0	Yes	5,154	No	0	Yes	6,661,985	No	0
4,000,000	Los Angeles Public Library	€ 1,164,521	€ 188,898	€ 39,220	€ 975,623	Yes	0	Yes	0	Yes	0	Yes	0
3,518,071	New York Public Library	€ 1,867,334	€ 205,137	€ 168,482	€ 1,662,197	Yes	114,098	Yes	196,523	Yes	205,531	Yes	1,206,629
3,442,700	The Central and Regional Library Berlin	€0	€0	€0	€0	Yes	0		0		0		0
2,504,700	Brooklyn Public Library	€ 1,903,654	€ 1,040,495	€ 847,064	€ 16,095	Yes	4,361	Yes	0	Yes	0	Yes	0
2,503,281	Toronto Public Library	€ 1,590,761	€ 258,107	€ 87,756	€ 1,332,654	Yes	66,366	Yes	0	Yes	155,395	Yes	77,556
2,306,712	Queens Borough Public Library	€ 715,274	€ 715,274	€0	€0	Yes	52	Yes	156	Yes	0	Yes	0
1,714,142	Public Libraries Of Vienna	€ 69,190	€ 69,190	€0	€0	Yes	0	Yes	0		0		0
1,651,235	Montreal Public Library Network	€ 209,537	€0	€ 562	€ 209,537	Yes	710	Yes	1,333	Yes	35,442	Yes	0
1,630,494	Barcelona Libraries	€ 38,772	€0	€ 4,848	€ 38,772	Yes	174,137	Yes	0	Yes	0	No	0
1,561,463	Harris County Public Library	€ 517,406	€ 271,602	€ 84,984	€ 245,804	Yes	0	Yes	0	Yes	0	Yes	0
1,526,006	Free Library of Philadelphia	€ 688,738	€ 154,315	€ 89,437	€ 534,423	Yes	0	Yes	0	Yes	0	Yes	0
1,493,698	Las Vegas-Clark County Library District	€0	€0	€0	€0	Yes	0	Yes	0	Yes	0	No	0
1,257,158	The Municipal Library of Prague (MLP)	€0	€0	€0	€0	Yes	8,079	Yes	170	No	0	No	0
1,067,279	Brisbane City Council Library Services	€ 279,760	€ 50,251	€0	€ 229,509		0		0		0		0



STATISTICAL SURVEY OF THE METROPOLITAN LIBRARIES SECTION OF IFLA 2010
Hot Topics (Electronic Services)

Please refer to the Definitions and Instructions for 2010 when using these statistics

Population	Name of Library in English	Electronic Materials Expenditures				Social Media							
		Total	Downloadable Multimedia	Downloadable eBooks	Others	Facebook		Twitter		Blogs		Photosharing	
						Available	Activities generated	Available	Activities generated	Available	Activities generated	Available	Activities generated
750,000 - 999,999													
958,789	San Jose Public Library	€ 316,075	€ 0	€ 132,527	€ 316,075		0		0	Yes	0	Yes	0
919,628	Charlotte Mecklenburg Library	€ 60,003	€ 51,206	€ 6,689	€ 8,797	Yes	0	Yes	0	Yes	0	Yes	0
917,570	Ottawa Public Library	€ 361,384	€ 24,974	€ 35,991	€ 336,410	Yes	159	Yes	927	Yes	18,738	Yes	0
850,213	Columbus Metropolitan Library	€ 28,319	€ 0	€ 0	€ 28,319	Yes	27,381	Yes	1,000	Yes	129	No	0
850,000	Stockholm Public Library	€ 302,232	€ 143,920	€ 0	€ 158,312	Yes	0	Yes	0	Yes	0	No	0
832,690	Indianapolis-Marion County Public Library	€ 813,451	€ 813,451	€ 0	€ 0	Yes	0		0		0		0
814,322	Memphis Public Library and Information Center	€ 109,300	€ 109,300	€ 0	€ 0	Yes	5,302	Yes	0	Yes	148,324		0
802,270	Zagreb City Libraries	€ 0	€ 0	€ 0	€ 0		0		0		0		0
782,439	Edmonton Public Library	€ 466,325	€ 431,406	€ 36,994	€ 34,919	Yes	0	Yes	0	No	0	Yes	0



**STATISTICAL SURVEY OF THE METROPOLITAN LIBRARIES SECTION OF IFLA 2010
Hot Topics (Electronic Services)**

Please refer to the Definitions and Instructions for 2010 when using these statistics

Population	Name of Library in English	Electronic Materials Expenditures				Social Media							
		Total	Downloadable Multimedia	Downloadable eBooks	Others	Facebook		Twitter		Blogs		Photosharing	
						Available	Activities generated	Available	Activities generated	Available	Activities generated	Available	Activities generated
500,000 - 749,999													
718,633	Metropolitan Library System of Oklahoma	€ 524,822	€ 115,473	€ 141,134	€ 409,349	Yes	0	Yes	0		0	Yes	0
700,107	Riga Central Library	€ 0	€ 0	€ 0	€ 0		0	Yes	200	No	0		0
629,992	Vancouver Public Library	€ 982,771	€ 597,505	€ 36,726	€ 385,266	Yes	51,600	Yes	4,000	Yes	0	Yes	12,262
617,594	Boston Public Library (The)	€ 555,102	€ 119,244	€ 25,804	€ 435,859	Yes	184,965	Yes	4,573	Yes	25,000	Yes	955,240
610,174	Rotterdam Library	€ 177,500	€ 7,500	€ 0	€ 170,000	No	0	No	0	No	0		0
604,477	Milwaukee Public Library	€ 2,932	€ 2,932	€ 0	€ 0	Yes	6,773	Yes	4,333	Yes	9,357	No	0
601,723	District of Columbia Public Library	€ 0	€ 0	€ 0	€ 0	Yes	0	Yes	0	Yes	0	Yes	0
588,721	Düsseldorf Public Libraries	€ 32,000	€ 32,000	€ 0	€ 0	No	0	No	0	No	0	No	0
588,695	Helsinki City Library	€ 85,399	€ 0	€ 0	€ 85,399	Yes	0	No	0	Yes	0	Yes	0
586,860	Oslo Public Library	€ 0	€ 0	€ 0	€ 0	Yes	661	Yes	583	Yes	0	Yes	0
547,340	Bremen Public Library	€ 35,574	€ 35,574	€ 0	€ 0	Yes	0	Yes	0	No	0	No	0
541,024	Gold Coast City Council Library Services	€ 319,428	€ 94,895	€ 0	€ 224,533	Yes	28,789	No	0	Yes	56,228	Yes	3
539,542	Copenhagen Public Libraries	€ 651,625	€ 651,625	€ 38,491	€ 0	Yes	0	Yes	0	Yes	0	Yes	0
520,936	Hannover Public Library	€ 0	€ 0	€ 0	€ 0	No	0	No	0	No	0	No	0
517,168	Dresden Public Libraries	€ 39,492	€ 16,500	€ 0	€ 22,992	No	0	No	0	No	0	No	0
506,211	Dublin City Public Libraries	€ 0	€ 0	€ 0	€ 0	Yes	28,118	Yes	723	Yes	9,977	Yes	70,136



**STATISTICAL SURVEY OF THE METROPOLITAN LIBRARIES SECTION OF IFLA 2010
Hot Topics (Electronic Services)**

Please refer to the Definitions and Instructions for 2010 when using these statistics

Population	Name of Library in English	Electronic Materials Expenditures				Social Media							
		Total	Downloadable Multimedia	Downloadable eBooks	Others	Facebook		Twitter		Blogs		Photosharing	
						Available	Activities generated	Available	Activities generated	Available	Activities generated	Available	Activities generated
Less than 500,000													
483,800	Manchester Library and Information Service	€ 26,044	€ 26,044	€ 0	€ 0	Yes	2,062	Yes	3,600	Yes	38,539	Yes	225,258
463,493	Toledo-Lucas County Public Library	€ 487,827	€ 162,095	€ 30,506	€ 325,732	Yes	0	Yes	0	Yes	0	No	0
406,699	Tallinn Central Library	€ 7,460	€ 0	€ 0	€ 7,460	Yes	0	No	0	Yes	0	No	0
396,815	Cleveland Public Library	€ 0	€ 0	€ 0	€ 0	Yes	3,739	Yes	1,652	Yes	2,002	Yes	1,191
372,858	Halifax Public Libraries	€ 77,125	€ 18,363	€ 18,363	€ 58,762	Yes	586	Yes	2,666	Yes	0	Yes	52,855
343,546	Yarra Plenty Regional Library Service	€ 88,316	€ 46,060	€ 0	€ 42,256	Yes	0	Yes	0	Yes	0	Yes	0



**STATISTICAL SURVEY OF THE METROPOLITAN LIBRARIES SECTION OF IFLA 2010
Hot Topics (Programming)**

Please refer to the Definitions and Instructions for 2010 when using these statistics

Population	Name of Library in English	Program Attendance			Number of Programs		
		Total	Children 0-14	Adult 15 and over	Total	Children 0-14	Adult 15 and over
1,000,000 and over							
10,549,640	Shanghai Library	400,862	0	400,862	1,949	0	1,949
7,094,000	Hong Kong Public Libraries	19,557,588	0	0	21,010	0	0
4,000,000	Los Angeles Public Library	301,387	148,113	153,274	15,390	4,824	10,566
3,518,071	New York Public Library	783,456	426,441	357,015	42,146	17,654	24,492
3,442,700	The Central and Regional Library Berlin	12,374	5,300	7,074	664	358	306
2,504,700	Brooklyn Public Library	674,478	406,958	267,790	38,446	16,222	22,225
2,503,281	Toronto Public Library	791,231	448,699	343,535	28,706	14,515	14,191
2,306,712	Queens Borough Public Library	534,472	231,290	303,182	26,295	13,662	12,633
1,944,000	Metropolitan Library of Bucharest	23,157	5,851	17,306	1,154	310	844
1,721,556	Metropolitan Ervin Szabó Library	163,195	0	0	3,572	0	0
1,714,142	Public Libraries Of Vienna	43,211	18,793	24,418	1,617	933	684
1,651,235	Montreal Public Library Network	303,203	262,934	40,269	20,477	18,019	2,458
1,630,494	Barcelona Libraries	59,596	26,901	32,695	1,807	724	1,083
1,561,463	Harris County Public Library	355,109	160,055	195,054	16,610	7,775	8,835
1,526,006	Free Library of Philadelphia	649,440	455,549	193,891	24,265	13,789	10,476
1,493,698	Las Vegas-Clark County Library District	440,147	312,670	127,477	12,480	7,741	4,739
1,257,158	The Municipal Library of Prague (MLP)	149,108	0	0	5,785	0	0
1,067,279	Brisbane City Council Library Services	185,464	93,741	91,723	7,595	4,243	3,352



**STATISTICAL SURVEY OF THE METROPOLITAN LIBRARIES SECTION OF IFLA 2010
Hot Topics (Programming)**

Please refer to the Definitions and Instructions for 2010 when using these statistics

Population	Name of Library in English	Program Attendance			Number of Programs		
		Total	Children 0-14	Adult 15 and over	Total	Children 0-14	Adult 15 and over
750,000 - 999,999							
958,789	San Jose Public Library	320,360	218,386	101,975	12,614	6,464	6,150
919,628	Charlotte Mecklenburg Library	177,448	137,749	39,699	8,350	6,046	2,304
917,570	Ottawa Public Library	194,956	0	26,627	0	0	3,688
850,213	Columbus Metropolitan Library	407,945	0	0	23,469	0	0
850,000	Stockholm Public Library	0	0	0	5,348	2,601	0
832,690	Indianapolis-Marion County Public Library	221,978	138,897	83,081	10,460	7,046	3,414
814,322	Memphis Public Library and Information Center	52,284	33,366	18,918	2,210	1,190	1,020
802,270	Zagreb City Libraries	209,289	136,069	73,220	31,841	20,986	10,861
782,439	Edmonton Public Library	211,674	172,301	39,373	7,945	5,582	2,363



**STATISTICAL SURVEY OF THE METROPOLITAN LIBRARIES SECTION OF IFLA 2010
Hot Topics (Programming)**

Please refer to the Definitions and Instructions for 2010 when using these statistics

Population	Name of Library in English	Program Attendance			Number of Programs		
		Total	Children 0-14	Adult 15 and over	Total	Children 0-14	Adult 15 and over
500,000 - 749,999							
700,107	Riga Central Library	27,724	0	0	1,319	0	0
629,992	Vancouver Public Library	224,571	178,948	42,987	7,214	6,081	983
617,594	Boston Public Library (The)	185,318	96,862	88,456	9,508	4,632	4,874
604,477	Milwaukee Public Library	86,963	68,768	18,195	3,946	2,340	1,606
601,723	District of Columbia Public Library	197,282	159,754	37,528	8,574	6,276	2,298
588,721	Düsseldorf Public Libraries	29,528	19,347	10,181	982	693	289
588,695	Helsinki City Library	58,395	23,747	34,648	2,470	1,569	901
586,860	Oslo Public Library	42,400	27,000	15,900	1,400	980	271
547,340	Bremen Public Library	43,262	32,831	10,431	1,898	1,665	233
541,024	Gold Coast City Council Library Services	59,250	47,564	11,686	2,220	1,172	1,103
520,936	Hannover Public Library	0	0	0	4,501	0	0
517,168	Dresden Public Libraries	0	0	0	5,474	4,926	184
506,211	Dublin City Public Libraries	21,745	8,858	12,887	824	459	365



STATISTICAL SURVEY OF THE METROPOLITAN LIBRARIES SECTION OF IFLA 2010
Hot Topics (Programming)

Please refer to the Definitions and Instructions for 2010 when using these statistics

Population	Name of Library in English	Program Attendance			Number of Programs		
		Total	Children 0-14	Adult 15 and over	Total	Children 0-14	Adult 15 and over
Less than 500,000							
483,800	Manchester Library and Information Service	89,180	43,866	45,314	4,176	0	0
463,493	Toledo-Lucas County Public Library	107,864	72,929	34,935	3,684	2,808	876
406,699	Tallinn Central Library	29,009	0	0	4,985	0	0
396,815	Cleveland Public Library	148,662	0	0	10,333	0	0
385,000	Pestalozzi Library Zurich	0	0	0	239	125	52
372,858	Halifax Public Libraries	117,073	93,119	23,954	5,116	3,222	1,894
343,546	Yarra Plenty Regional Library Service	68,249	53,631	14,618	3,266	1,948	1,318
311,405	Public Library of Utrecht	23,340	0	0	1,091	0	0