



# IFLA – The global voice of libraries Annual Report 2008

Front cover image:
Oslo Public Library
By Maurice J. Freedman, 2003

#### Fast facts about IFLA 2008

International NGO based in The Hague, Netherlands
Member based Active since 1927

3 Regional offices:

**IFLA Africa** based in Pretoria, South Africa

IFLA Asia and Oceania based in Singapore

**IFLA Latin America & Caribbean** 

based in Rio de Janeiro, Brazil

3 Language centres:

**Arabic** - in Egypt **French for Africa** - in Senegal **Russian** - in Russian Federation

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#### **Preface**

2008 was a year of change. IFLA's new professional structure came into place when the new statutes and rules were accepted at Quebec IFLA WLIC 2008. This very successful congress with its friendly atmosphere, high professional level and lively social activities won two important awards and was recognised as the most important conference being held in Quebec in 2008, generating 5.3 million Euro. Any more arguments for librarians' economic power?

In September we welcomed a new Secretary General on board. The IFLA ship took off with quite a few new crew members at Headquarters and with new energy to complete IFLA's plan to strengthen advocacy for libraries. The new policy advisor pushed forward to enable IFLA to make us more visible on international and national platforms. In 2008 a new technological base to develop a solid financial and a stable membership situation was created. Discussing the future role of libraries we all see not only effective new methods of library organisation but a new confidence with 'Libraries on the Agenda'.

The motivated work of our staff, the personal commitment of our officers and the daily work of our members all over the world makes IFLA strong. Thank you for your support in 2008!



Claudia Lux, IFLA President 2007–2009

2008 has been a year of consolidation and laying the platform for new directions and a new structure within IFLA. The 2008 financial result of €117,601 is a combined achievement and one that will benefit IFLA as we move into a period of world economic uncertainty.

The Governing Board worked extremely effectively as can be seen in the changes and developments they have instigated. Our President Claudia Lux has carried the message of Libraries on the Agenda internationally through her representation and Presidential Meetings. Through the continuing support of our Core Activity partners and major funding partners the Swedish International Development Cooperation Agency (Sida) and the Bill and Melinda Gates Foundation Global Libraries Initiative, IFLA was able to continue to be influential in the global arena, and to increase training and professional development opportunities. Our Corporate partners and sponsors have supported IFLA in a range of activities that otherwise would not be possible.

Membership has remained stable and in late 2008 planning began for membership growth targets in 2009. The participant and exhibitor feedback from the 2008 WLIC in Quebec City confirmed the success of the IFLA Congress, and assisted Governing Board in making improvements for the schedule and programme in 2009. Much of the development work for the new website with Web 2.0 features was completed in 2008 in preparation for the launch in early 2009.

My thanks go to Secretary General Peter Lor, who resigned in early September to pursue his academic interests, for his successful tenure in this position.



Jennefer Nicholson, IFLA Secretary General

By IFLA Secretary General

#### Introduction

2008 was a full and busy year for IFLA in all areas of our work. It saw changes in HQ staff, prepared the ground for future changes in its professional structure, strengthened the capacity to represent the library and information community by creating a consistent advocacy framework and set the basis for improving internal and external communication.

In February 2008, IFLA launched its Africa Regional Office based in the University of South Africa (UNISA) Library in Pretoria, South Africa. The office is manned by Lindy Nhlapo as Regional Manager.



IFLA Africa wall banner

#### Membership

During 2008 the membership figures remained stable. As of 31 December 2008, IFLA had a total of 1630 associations, institutions, persons and corporations (from 147 different countries) in membership.

IFLA has been able to bring back some national association members thanks to the GLAD program sponsoring 2 national association members from Uganda and Costa Rica, The American Library Association sponsoring the national association from Bulgaria and the Norwegian Library Association sponsoring the national association member from the Palestinian Territories. These members shall receive sponsorship for the coming 2 years, 2009 and 2010.

An overview of Membership per December 2008 is provided as Annex 3



IFLA President, Claudia Lux, and the Chair of the Organising Committee of Québec, Claude Bonnelly entering the opening ceremony at the IFLA 74<sup>th</sup> annual congress

## Council meeting, Québec City

The IFLA Council held its meeting on 14 August. President Claudia Lux addressed Council with a report on her activities related to her Presidential Theme *Libraries on the agenda* – she informed the meeting about her travels around the globe and the wide acceptance of that theme.

The Treasurer, Gunnar Sahlin, was pleased to announce that IFLA's Auditor had issued an unqualified report for 2007. He reported that the financial results for 2007 showed an overall positive result of EUR 71,043.

#### A financial summary of 2008 is provided as Annex 1

Secretary General, Peter Lor, provided a report on the activities of the staff and IFLA's Governing Board; this was the last time he addressed Council in this position as he would be stepping down from his post in September 2008. The meeting congratulated Peter for his 3,5 years in the job. Hereafter his successor as IFLA's Secretary General, Jennefer Nicholson was introduced.

During the period April-June 2008 a postal ballot on amendments of IFLA's Statutes had been conducted among Members. Council approved the amendments on the basis of the results of this postal ballot (1133 votes in favour and 3 against).

#### Governance

#### The Governing Board and its committees

A complete overview of the Governing Board membership, including its committees, is provided in Annex 2

During the report period IFLA's Governing Board (GB) held meetings on 23 and 24 April (The Hague), 8 and 16 August (Québec City) and 3 December (The Hague). During the same weeks most of the subcommittees of the Board also held their meetings.

The main issues covered by the Governing Board during the report period were the financial situation of IFLA, the role of advocacy in IFLA's activities, as well as the annual congresses and the new Statutes.

After new Statutes had been accepted by postal ballot and Council had approved the outcome, the GB endorsed a completely new set of Rules of Procedure at its meeting on 16 August. On various occasions the new statutes and rules, including the new professional structure, were discussed during the Québec Congress. The implementation of the new schedule of Sections, Core Activities and Special Interest Groups arranged under five Divisions was carried on in 2008. The new structure will come into effect in August 2009, following the World Library and Information Congress in Milan.

San Juan, Puerto Rico, was selected as the host city for the IFLA World Library and Information Congress in August 2011.

#### **Professional Committee**

During the report period, the Professional Committee (PC) met on 22 and 24 April (The Hague), 8 August (Québec City) and 1 December (The Hague).

An overview of the membership of the PC as of 31 December 2008 can be found in Annex 2

Apart from a large number of items regarding the administrative part of the professional structure (financial allocations, project management), the main issues on the agenda of the PC throughout the year were the programme for the annual conference and the forthcoming revision of the professional structure.

#### **Professional Activities**

#### **Divisions and Sections**

IFLA Sections can be considered as the main platforms for the professional work of the members. During the report period there were 45 Sections, grouped under 8 Divisions.

The Library History Section was disbanded and reformed as a Special Interest Group. The names of two sections changed in the course of 2008: the Libraries for the Blind Section became *Libraries serving persons with print disabilities* and the Libraries Serving Disadvantaged Persons Section became the *Library Services to people with Special Needs Section*.

Following the approval of new Statutes and Rules of Procedure the concept of Discussion Groups came to an end. In its place *Special Interest Groups (SIGs)* came into being and the Professional Committee ratified 11 of them:

- E-Metrics
- Libraries and Web 2.0
- Indigenous Matters
- Environmental Sustainability and Libraries
- Library History Section
- LIS Education in Developing Countries
- Agricultural Libraries
- New Professionals
- E-Learning
- National Organizations and International Relations
- ATINA: Access to Information Network Africa

The professional work includes the organisation of parts of the annual Congress as well as specialised seminars, workshops and conferences.

Moreover it includes research and publications. Most of the sections publish their own newsletters; more details can be found at http://www.ifla.org/en/activities-and-groups

#### **Publications**

*IFLA Journal* continued to be published by Sage Publications (UK). Four issues were published during the report period.

The *IFLA Publications Series* continued to be published by K.G. Saur Verlag (Germany). Together with a title in Saur's general Library and Information Studies Programme, a total of seven new books were issued in 2008.

The *Professional Reports* series also continued to include new titles. Ten professional reports were published during 2008.

Various new publications were issued by IFLA Core Activities and several statements were also issued throughout the year.

An overview of Publications in 2008 is available as Annex 6

#### IFLA on the web

The project to redevelop IFLA's website started in January 2008 with a project team lead by Fiona Bradley (on secondment from the University of Technology Sydney) and including Secretary General Peter Lor, the new IFLA webmaster, and Cynthia Mouanda. Later that year, with Peter Lor and Cynthia Mouanda's departure, new Secretary General Jennefer Nicholson and Communication and Services Director Ingeborg Verheul joined the team. Information Coordinators from a range of IFLA units were involved in the development of the site by participating in a survey about their needs for the site, and by helping to create content on the new site.

The first stage of the project, including the start of content migration from the old to the new website, will continue until April 2009 when the new website will be launched.

Features of the new IFLA Website:

#### Modern, standards-compliant design

The site will be compliant with accessibility and web design standards. This means that the site will be accessible to people with vision impairment and people with slower internet connections.

#### Improved structure

To improve findability the content of the site has been reorganised. We are also introducing a taxonomy, or tags, to link together content on the same topics or in the same geographical area.

#### Highlighting of IFLA's activities and successes

The site will be designed so that news items, reports, and photos can be easily added to the website and promoted to visitors, as well as potential sponsors and funding bodies. You will be able to easily see at a glance what IFLA is doing and achieving.

#### Tools for units and committees to work online

Units and committees will be able to add blogs, wikis, discussion forums to their pages and share documents and files.

#### Ability to add more language content

The site's new management system will allow us to manage translations and language content in an organised way, making the translating process more efficient and less error-prone. We can start creating a truly multilingual website.

#### **RSS** and email notification

Be notified when content you are interested is added.

#### Extra benefits for officers, members and professionals

- IFLA 'units' will manage the content of their own part of the website. This will speed up the content adding process greatly and give the units more control.
- We will be introducing new ways for members and professionals to interact online, including blogs, wikis and forums.
- You can subscribe to content you are interested in.
- The site will be more lively and up to date.

#### **Future improvements**

The new system provides for a solid and flexible base to add new functionality and expand our services. Future plans include adding databases with search functionality, incorporating the membership system, adding a publication repository, and adding online collaboration tools. IFLA is getting ready to embrace the 21st Century's new technology, not just for the sake of using it, but as an instrument to help library organizations and their patrons world-wide in a professional and modern way.

### Advocacy

In order to have a stable focal point for advocacy matters, in January 2008 IFLA appointed Stuart Hamilton as Senior Policy Advisor (SPA) with responsibilities for overseeing IFLA's advocacy activities in relation to equitable and universal access to information. The SPA is directly responsible for the co-ordination of FAIFE and CLM activities and for overseeing IFLA's involvement with multi-stakeholder forums such as the World Summit on the Information Society (WSIS), or the Internet Governance Forum (IGF). In the reporting period, IFLA was particularly active at the IGF in Hyderabad in India held in December 2008, organising a team of local library professionals to cover the summit's workshops and presentations, and having representation on three panels during the event.

During 2008, the framework for IFLA's advocacy work was created. The framework emphasizes work done in terms of professional development, advocacy for equitable and transparent public policy, and advocacy at a community level. This document was endorsed by IFLA Governing Board in December 2008, and will govern 2009 activities in the areas of freedom, equity and inclusion. A SPA blog, detailing IFLA's involvement in these areas, was launched in 2008 and can be found here: <a href="http://blogs.prodigio.nl/stuart/">http://blogs.prodigio.nl/stuart/</a>

#### **Core Activities**

IFLA Core Activities are special focal points within IFLA on issues common to library services around the world. The seven Core Activities are strongly supported by IFLA member libraries worldwide. All Core Activities publish their own annual reports on the IFLA website. The following are highlights from their various activities.

#### **Action for Development through Libraries Programme (ALP)**

Libraries constitute the basis for all citizens' free access to information. Thereby everyone is given the opportunity to participate in the democratic processes of the society and improve their lives. By furthering library and information services in Africa, Asia and Oceania, Latin America and the Caribbean, the Action for development through Libraries Programme (ALP) aims at supporting key human development issues: literacy, lifelong learning, bridging the digital divide and sustainable development.

In 2008, ALP was supported by the Swedish International Development Cooperation Agency (Sida) with funding of 265.000 EUR. In addition to the funds Sida has allocated for the professional activities, those responsible for projects in the regions contributed with their own resources and raised considerable funds from external sources.

The list of activities - meetings, seminars and workshops organized by ALP in 2008 is long and stretches across the globe: from an *International meeting on library services in indigenous communities*, held in Sao Paulo, Brazil; to a *Training seminar on Free Software for automated library systems*, held in Dakar, Senegal; to an *International Conference on Information and Knowledge Management*, held in Katmandu, Nepal. During 2008, ALP organized 13 seminars and meetings, sponsored 2 scholarship programmes and supported 4 training projects. For details please see: http://archive.ifla.org/VI/1/annual/ALP-annual08.pdf

A paradigm of successful exchange of professional information and network creation under the support of ALP was organised in February 2008: a regional seminar held in Quito, Ecuador for the purpose of making people aware of and promoting the IFLA/UNESCO Manifestos on public libraries and school libraries, Internet, and the Information Society in Action. The seminar succeeded in attracting 370 participants from all parts of the country and thanks to the IFLA/ALP sponsorship as well as the IFLA/LAC presence, the event turned into a meeting-place for cultural exchange which was given wide coverage across the media. Librarians in Ecuador are now aware of IFLA's aims and the possibilities they open up for the national library system. The seminar's website, which includes the guidelines and talks given by visiting (17 foreign speakers) and Ecuadorian speakers, is constantly visited, a clear sign of that the interest in the seminar continues. The report of the seminar can be read here:

http://archive.ifla.org/VI/1/guidelines/report mapping-the-future-ecuador.pdf



Quito, Ecuador, February 2008

#### Committee on Copyright and other Legal Matters (CLM)

CLM represents the voice of the international library community in copyright concerns. The committee consists of elected members who represent their own country or wider region, together with a small number of expert resource persons who have particular knowledge valuable to CLM.

During 2008, the CLM committee continued its advocacy work at the World Intellectual Property Organisation (WIPO). Utilising the talents of a number of library copyright experts, CLM representatives were able to create strategic partnerships with NGOs and governments to work on behalf of equitable copyright frameworks for libraries. During the year a number of meetings were attended and IFLA always took the floor – strong statements on behalf of copyright exceptions and limitations for libraries can be found here: <a href="http://www.ifla.org/en/publications/ifla-and-wipo-s-standing-committee-on-copyright-and-related-matters">http://www.ifla.org/en/publications/ifla-and-wipo-s-standing-committee-on-copyright-and-related-matters</a>

While WIPO has been the central forum for copyright advocacy, CLM also performed strong incountry work, as in November when a conference on libraries and copyright was held in Chisinau, Moldova. This conference enabled international and local librarians to demonstrate the importance of balanced copyright frameworks to the country's copyright office, and has led to an advocacy project to amend the copyright legislation to the benefit of the country's library users.

#### Committee on Free Access to Information and Freedom of Expression (FAIFE)

In 2008 FAIFE continued a wide program of activities around the world, placing an emphasis on guidelines for freedom of access to information; increased access to information in the area of health, in particular HIV/AIDS; reporting of the state of intellectual freedom in libraries globally; increasing awareness of the role libraries can play in fighting corruption, censorship and poverty; and assessing the impact of technology, information barriers and cultural diversity in the developing world. Over 800 library staff worldwide attended workshops relating to the IFLA Internet Manifesto, and over 150 participated in workshops on accessing HIV/AIDS information through libraries. FAIFE increased the potential scope and sustainability of these programmes by creating manuals for reproducible workshops and translating them into Arabic, French, Portuguese, Spanish and Russian. These will be freely available at the IFLA website in early 2009.



HIV-AIDS workshop in Kaduna, Nigeria



President Claudia Lux visiting Ramallah

The IFLA 2007 World Report was released, and is available at: http://www.ifla.org/en/faife/the-world-report-2007.

116 countries contributed to this report which reported on the state of intellectual freedom worldwide.

In addition to this crucial research, FAIFE also held successful conferences on freedom of access to information in Ramallah in the Occupied Palestinian Territories (<a href="http://www.rchrs.ps/aboutC.html">http://www.rchrs.ps/aboutC.html</a>) and on libraries and tolerance at the Bibliotheca Alexandrina in Egypt (<a href="http://www.bibalex.org/IFLA-libraries-tolerance08/">http://www.bibalex.org/IFLA-libraries-tolerance08/</a>)

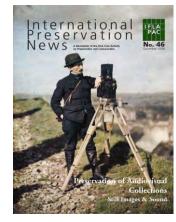
#### **IFLA-CDNL Alliance for Digital Strategies (ICADS)**

ICADS is a joint alliance of IFLA and the Conference of Directors of National Libraries (CDNL). The alliance was established in August 2008 as a successor to ICABS (IFLA CDNL Alliance for Bibliographic Standards) which was established as a national libraries initiative in 2003. The ICABS work plan supported a number of goals relating to the development and use of bibliographic standards, resource access and managing electronic resources. Since 2003 it has become increasingly clear that a major challenge for most national libraries is managing digital resources. In response to this development, IFLA and CDNL wanted to see a stronger focus by ICABS on digital library issues. Consequently, a new framework was developed by the ICABS Advisory Board to provide a more comprehensive view of the wide range of issues related to digital library management and within which to represent relevant innovative projects and initiatives. The new framework was renamed ICADS to reflect the increased concentration on digital library development and management. More information about ICADS can be found here: <a href="http://www.ifla.org/en/icads">http://www.ifla.org/en/icads</a>

#### **Preservation and Conservation (PAC)**

PAC's major goal is to ensure that library and archive materials, published and unpublished, in all formats (including audio-visual and digital) will be preserved in an accessible format, for as long as possible. PAC's Focal Point (International Centre) is hosted by the Bibliothèque nationale de France in Paris, since 1992.

In 2008 PAC continued its co-operation with the International Committee of the Blue Shield (ICBS), the International Council of Museums (ICOM), the International Centre for the Study of the Preservation and Restoration of Cultural Property (ICCROM) and with UNESCO. There was also good co operation with the Ligue des Bibliothèques Européennes de Recherche (LIBER).



The new face of the PAC newsletter

In 2008, PAC joined DPE (Digital Preservation Europe) and participated to their assembly in Nice. During 2008 PAC organized and participated in several conferences and meetings worldwide. Among them: in Singapore at the conference *Digitization and preservation of newspapers collection* in collaboration with the IFLA Newspapers Section and the National Library of Singapore. <a href="http://blogs.nlb.gov.sg/newspaper">http://blogs.nlb.gov.sg/newspaper</a> conf08/?page id=7

A mailing list was created in January 2008 that includes 305 members one year later: <a href="mailto:pac-list@infoserv.inist.fr">pac-list@infoserv.inist.fr</a>

#### Maintenance and Development of the Universal MARC Format (UNIMARC)

The IFLA/UNIMARC Core Activity has been hosted since 2003 by the National Library of Portugal in Lisbon. Its purpose is to coordinate activities aimed at the development, maintenance and promotion of the Universal MARC format (UNIMARC), originally created by IFLA to facilitate the international exchange of bibliographic data. In 2008, the UNIMARC Core Activity carried out a worldwide survey on the usage of UNIMARC and related editorial and training activities. The results were presented at IFLA 2008, Quebec. The presentation can be viewed at: http://archive.ifla.org/VI/8/unimarc-survey-2008 results.pdf

The **2nd UNIMARC Users Meeting** took place at the *Biblioteca Nazionale Centrale di Firenze* (BNCF), in Florence, on 14 March 2008, following the 19th Permanent UNIMARC Committee (PUC) Meeting. Opened by Dr. Maurizio Fallace, Director-General for Library Heritage, Cultural Institutes and Copyright and Antonia Fontana, Director of the BNCF, the event gathered 70 participants from 7 countries. The programme and presentations are available at: <a href="http://unimarc2meeting.bnportugal.pt/">http://unimarc2meeting.bnportugal.pt/</a>.

# WORLD LIBRARY AND INFORMATION CONGRESS: 74\* FLA GENERAL CONFERNCE AND COUNCIL \* 10 - 14 ANDISCI 7008 Quebec

CONGRÈS MONDIAL DES BIBLIOTHÈQUES ET DE L'INFORMATION 74° CONGRÈS ET ASSEMBLÉE GÉNÉRALE DE L'IFLA = 10 – 14 AOÛT 2008

#### **IFLA Congress**

The IFLA World Library and Information Congress, IFLA's 74<sup>th</sup> General Conference was held in Québec City, Canada from 10 to 14 August 2008. The congress was opened by the Governor General of Canada, Her Excellency the Right Honourable Michaëlle Jean (photo).



Approximately 3.000 participants (delegates, exhibitors and visitors) from 118 countries attended.

The congress theme this year was *Libraries without* borders: Navigating towards global understanding.

The Keynote Address was given by the writer Danny Laferrière (photo).



The congress plenary speakers were:

Hervé Fischer, artist and philosopher; Herman Pabbruwe, CEO Brill; James Bartleman, member of the Mnijkaming First Nation.

The congress in numbers: 102 sessions, 122 business meetings, 137 poster sessions, 245 papers, 120 exhibitors, 2.354 full time delegates, 275 volunteers.



#### **Prizes and Awards 2008**

During the Closing Session, Claudia Lux, President of IFLA, handed out the following Awards:

#### **IFLA Scroll**

Melvin Thatcher

In grateful recognition for his service to IFLA and, especially, in his function as Chair of the Standing Committee of IFLA's Genealogy and Local History Section.

#### **IFLA** medal

Adolfo Rodriguez Gallardo

In recognition of distinguished service to IFLA and the international library community, especially in promoting librarianship in developing countries.

#### Rima Kupryte

In recognition of her groundbreaking work with the Open Society Institute and eIFL in sharing information at a global level. Québec City, 2008.

The IFLA congress in Quebec-2008 was recognised as a most successful event by receiving two remarkable awards. IFLA Quebec World Library and Information Congress 2008 won the "Fideide" award for the "business event of the Year" from the Quebec Chamber of Commerce, and the "Grand Prix du Tourisme Québécois" from the Quebec Tourism Bureau. Both recognized the IFLA congress 2008 as the most important conference being held in Quebec in 2008, generating 8.8 millions (\$can.) in economic impact in the Quebec region only (more in the country as a whole with the satellite meetings and the fact that many delegates stayed in Canada more than a week). The increased visibility offered through these awards to libraries, IFLA and national associations and institutions, among politicians, business people, tourism industry and the general public, is a great achievement.



The Chair of the Quebec National Organising Committee, Claude Bonnelly, receives the "Grand Prix du tourisme Québécois" from the PDG of the Quebec Conference Centre P. Michel Bouchard

A number of IFLA Grants and Scholarships enable aspiring library and information professionals from all over the world to enhance their training and to provide funding for new and exciting projects in the field of librarianship.

The **Dr Shawky Salem Conference Grant**: funded by Dr Shawky Salem of Egypt and jointly administered by IFLA, the purpose of this permanent annual grant is to enable one expert in library and information sciences from the Arab Countries to attend the IFLA Annual Conference. The 2008 grant was awarded to Mahmoud Khalifa, Cataloguer at the Library of Congress Cairo Office, Cairo University, in Egypt.

The IFLA/OCLC Early Career Development Fellowship: Each year, OCLC in cooperation with IFLA selects 5 OCLC Fellows. Participants 2008: Ms Hanan Erhif, Morocco; Mr Atanu Garai, India; Mr Kamal Giri, Nepal; Ms Sarah Kaddu, Uganda; Ms Cyrill Walters, South Africa.

Selected in 2008 for 2009: Mr John Kiyaga, Library Assistant, Uganda Christian University, Mukono, Uganda; Ms Ani Minasyan, Circulation/Reference Librarian, American University of Armenia, Yerevan, Republic of Armenia; Mr Caleb Ouma, Librarian, Nation Media Group, Nairobi, Kenya; Ms Saima Qutab, Librarian, Directorate General Mines & Minerals, Lahore, Pakistan; Mr Raymond Sikanyika, Senior Library Assistant, Copperbelt University, Kitwe, Zambia; Ms Vesna Vuksan, Head, Library Development, Belgrade City Library, Belgrade, Serbia.

The **IFLA International Marketing Award** is meant to honor organizations that promote library service by implementing creative, results-oriented marketing projects or campaigns. In 2008, the first place was awarded to Ros Dorsman of the Central West Libraries, Australia. The library developed an online classroom partnership: online homework help for school students. The slogan for the winning campaign was "Have you done your homework?" The first-place winner received airfare, lodging, and registration for the 2008 IFLA General Conference and Council in

Quebec City, Canada, and a cash award of \$1,000 (U.S.) to further the marketing efforts of the library.

The second place was awarded to Shelley Civkin, Richmond Public Library, Canada, for the Ralphy Card Campaign. The winning slogan was "Go Anywhere, Learn Anything; Read Every Day@".

The third place was awarded to Grant Kaiser, Calgary Public Library, Canada, The winning slogan was

"The Neatest People Have a Library Card".

The **2008 Best Poster Award** went to **Quand le savoir roule sur rail!** presenting the Wagon-library service in Mali, by Sidibé Amadou Békaye (In the photo Nancy Gwinn on behalf of IFLA Professional Committee hands the award to Mr. Békaye).



#### PC projects

#### Introduction

Each year, the IFLA Professional Committee (PC) approves the funding of a number of projects proposed by the IFLA professional units. The projects refer to one or more of the IFLA Professional Priorities as drawn up by the PC in 2001:

Supporting the Role of Libraries in Society, Defending the Principle of Freedom of Information, Promoting Literacy, Reading, and Lifelong Learning, Providing Unrestricted Access to Information, Balancing the Intellectual Property Rights of Authors with the Needs of Users, Promoting Resource Sharing, Preserving Our Intellectual Heritage, Developing Library Professionals, Promoting Standards, Guidelines, and Best Practices, Supporting the Infrastructure of Library Associations, Representing Libraries in the Technological Marketplace.

#### Some projects:



#### The Caterpillar Project

#### by the IFLA Public Library Section

The Caterpillar Bookbox is a folding case, 1.8m high on castors, and the shelves accommodate approximately 100 books together with a crate depot of circa 500 books to replenish the stock.



An ongoing Project conceived by the former Mobile Library Section at IFLA conference 2003. It is based on designs created in the UK, sent to Africa and built by local labour.

A pilot scheme was established in Koekenaap, RSA, a very poor farming area where 60% of the adults are illiterate and only 30% of nine year olds can read.



The Caterpillar Bookbox is the only access to books for nomads who earn a living during the grape season, which lasts only three months a year. It has been a great success. The local librarian for the project has been able to procure local government funding to add onto our initial seed funding. The aim of the IFLA Public Library Section was to seedfund further Caterpillar Bookboxes, to be placed in other communities in Africa which should contain books and health information on HIV and AIDS.

20 boxes were built in South Africa in 2006, 20 small boxes in South Africa in 2007, Design work has been done for 15 boxes in Burkina Faso in 2008.

#### CCAAA UNESCO World Heritage Day

#### by the IFLA Audiovisual & Multimedia Section

Sound recordings and moving images in any form are vulnerable, and easily discarded or deliberately destroyed. Too much of the world's 20th century audiovisual heritage is now lost, and much more is slipping beyond recovery because of neglect, natural decay and technological obsolescence. Unless public awareness of the importance of preservation is increased, this trend will continue.

AVMS have been working for some years within CCAAA (Coordinating Council of Audiovisual Archives Associations) towards the UNESCO declaration of an annual World Day for Audiovisual Heritage. This Project allowed AVMS participation in the planning of appropriate events and publications, and in particular the sponsorship of a one-day International Expert Meeting on "Audiovisual Material and Heritage", in Zagreb, Croatia on 26th October 2007 (the first year of the celebration), and a Workshop entitled "Libraries and the World Day for Audiovisual Heritage", in Mo I Rana, Norway on 15th October 2008. The full report of this Workshop can be found here: http://www.ifla.org/files/avms/newsletters/avms-newsletter 2008-12.pdf





The door in the Mountainside

Inside the Robot The Norwegian Vaults of the National Library of Norway, Mo I Rana

#### PC projects in 2008:

- 1. Guidelines for Library to Library Development Partnerships-Academic and Research Libraries Section
- 2. Guidelines for Government Libraries-Government Libraries Section
- 3. Caterpillar Project-Public Library Section
- 4. IFLA/UNESCO Public Library Guidelines-Revising/e-book-Public Library Section
- 5. Revision Guidelines Library Services for young adults-Library Services for Children and Young Adults Section
- 6. Multicultural Communities: Guidelines for Library Services-Library Services to Multicultural Communities
- 7. Functional Requirements for Subject Authority Records (FRSAR) Working Group-Division 4-Bibliographic Control
- 8. IME ICC (IFLA Meeting of Experts on an International Cataloguing Code)-Division 4-Bibliographic Control
- 9. Guidelines for National Bibliographies in the Digital Era-Bibliography Section
- 10. Global Statistics-Statistics and Evaluation Section
- 11. CCAAA UNESCO World Day for Audiovisual Heritage-Audiovisual and Multimedia Section
- 12. International Guidelines for Equivalency and Reciprocity of Qualifications for LIS Professionals-Division 7-**Education and Training**
- 13. Information Literacy Marketing/Information Toolkit-Information Literacy Section
- 14. Guidelines for Legislative Libraries-Library & Research Services for Parliaments

#### For details about these projects, please see

http://www.ifla.org/files/hq/professional-committee/ifla-pc-projects-2008.pdf

#### **IFLA Staff and Offices**

IFLA Headquarters has its offices since 1982 in the Koninklijke Bibliotheek (the National Library of the Netherlands).

During 2008, the following changes occurred to the IFLA HQ Staff:

Peter Lor, IFLA Secretary General since 2005, after fulfilling successfully his 3, 5 years appointment left IFLA to take up a position as visiting professor at the School of Information Studies, University of Wisconsin Milwaukee, USA.

IFLA's new Secretary General, Jennefer Nicholson, took up her duties at the beginning of September.

Kelly Moore, Membership Manager, resigned as of 30 September 2008 and took up the position of Executive Director of the Canadian Library Association.

Stuart Hamilton joined IFLA HQ on 28 January 2008 as Senior Policy Advisor.

IFLA's long-serving Web and IT Manager, Sophie Felföldi, decided to relocate to Cyprus and resigned as from 17 March 2008.

As from May 2008, Ingeborg Verheul joined IFLA Headquarters on secondment from the Royal Library (the National Library of the Netherlands) for one year. As Communication and Services Director, she has been responsible for Communication and Membership services.

From 14 January 2008 until 20 August 2008 Fiona Bradley joined IFLA Headquarters on secondment from the University of Technology Sydney, Australia, in the position of Web Manager. In this function she managed the preparation work for IFLA's new Website.

As from 1 June 2008, a new IFLA Webmaster/IT Coordinator joined IFLA Headquarters, after having been employed through a specialized agency from January 2008.

As from 1 July 2008, Esther Doria joined IFLA Headquarters as Administrative Assistant.

From 1 September 2008 to 23 December 2008, Mikkel Lund Jensen from Denmark worked as intern in a consultancy capacity updating specific website information and assisting the Senior Policy Advisor in CLM and FAIFE matters.

#### **IN MEMORIAM**

IFLA Secretary General and IFLA headquarters staff were very sad having to announce that our colleague Karin Passchier passed away on 19 June 2008. Karin worked as IFLA Administrative Assistant since 1997. In 2003/4 she bravely fought a battle against cancer, but was again stricken at the end of 2006. She died peacefully at the very young age of 34.

#### Staff overview is available as Annex 7

#### Relations with other bodies

#### **UNESCO: UNITED NATIONS EDUCATIONAL SCIENTIFIC AND CULTURAL ORGANISATION**

During the annual Conference in Québec City in August, UNESCO and IFLA representatives together presented a programme concerning the Information Society, the IFLA President's theme *Libraries on the Agenda* and collaboration between UNESCO and IFLA under the *Information For All Programme (IFAP)*. The cooperation between UNESCO and IFLA, including future opportunities and chances were highlighted.

During 2008, IFLA held formal meetings with:

#### ICBS: International Committee OF the Blue Shield (ICBS)

IFLA forms this permanent Committee together with the International Council on Archives (ICA), the International Council of Museums (ICOM) the International Committee on Monuments and Sites (ICOMOS) and the Co-ordinating Council of Audiovisual Archives Associations (CCAAA). In December 2008 the first formal meeting of the ICBS for two years was held. This was on the occasion of the establishment of the Association of National Committees of the Blue Shield (ANCBS) which is based in The Hague, the Netherlands.

More information is available at: <a href="https://www.ifla.org/icbs/blueshield">www.ifla.org/icbs/blueshield</a>

#### LAMMS: International NGO's on Convergence

On IFLA's initiative, the International Non Governmental Organisations for museums (ICOM), archives (ICA), monuments and sites (ICOMOS), audiovisual archives (CCAAA), together with IFLA established an initiative for closer cooperation. The NGOs identified 5 topics to intensify cooperation in the coming years: Copyright-WIPO; International Lobby-UNESCO; Emergency planning-Blue Shield; digital libraries; preservation and training. IFLA HQ has taken up the secretariat for 2 years.

#### **IPA: International Publishers Association**

IPA and IFLA maintain a joint IFLA/IPA Steering Group; Ingrid Parent, Anna-Maria Tammaro, Winston Tabb, Peter Lor and Jennefer Nicholson represented IFLA. During the report period the Steering Group met three times. On the agenda were various issues relating to common interests of libraries and publishers.

#### **WIPO: World Intellectual Property Organisation**

The main contacts with WIPO were maintained by IFLA's *Copyright and other Legal Matters* (CLM) Core Activity. Members of this committee attended several WIPO meetings, helping with the drafting of appropriate treaties and legislative models which attempt to bring balance between the rights of copyright holders and the needs of users.

The key theme for CLM's work at WIPO during 2008 has been advocating for fair, equitable and balanced copyright frameworks. A particular focus was exceptions and limitations for libraries, and a major achievement in this area was the dissemination of a statement on minimum exceptions for libraries at the 17th session of WIPO's Standing Committee on Copyright and Related Rights.

#### **World Digital Library**

In connection to the World Digital Library initiative of the American *Library of Congress* and *UNESCO,* IFLA worked on the development of *Guidelines for Digital Libraries*. This project will continue in 2009.

In 2008, IFLA served on the Jury for the selection of UNESCO's annual World Book Capital.



## **Financial Summary**

	2008	2007
Income		
Membership fees	746.707	746.692
Contribution SIDA ALP	227.900	319.637
Contribution SIDA FAIFE	273.670	198.395
Other contributions Core Activities	250.068	204.956
General grants	34.600	30.435
Dutch Government	15.882	15.882
Contributions Bill & Melinda Gates Fund	186.935	4.691
Sales of publications and royalties	90.814	94.923
Share of conference registration	176.456	168.300
Interest and other financial income	21.443	24.031
Income vouchers scheme	56.912	48.229
Income UNESCO	7.000	10.980
Income Shawky Salem Training Fund	709	2.463
Income Margreet Wijnstroom Fund	614	768
Income IFLA Fund	6.500	C
Miscellaneous	13.475	46.138
	2.109.685	1.916.520
Expenditure		
Conferences and meetings	51.011	17.112
Professional programmes	535.906	607.474
Costs of publications (including free publications to members)	113.545	110.023
Staff expenses	850.773	832.799
Office expenses	178.789	146.061
Expenses Bill & Melinda Gates Fund	186.935	4.691
Expenses voucher scheme	23.615	4.770
Expenses UNESCO	7.000	12.611
Expenses Shawky Salem Training Fund	853	1.400
Expenses HP Geh Grant	0	1.300
Expenses Margreet Wijnstroom Fund	0	0
Expenses IFLA Fund	0	9.469
Expenses Guust van Wesemael Literacy Price	0	1.500
Interest and other financial expenses	19.994	53.127
Miscellaneous	23.663	43.140
	1.992.084	1.845.477
. 1		
Result	117.601	71.043
Determination of result		
Add (Charge) to the Earmarked funds	0	-1.300
Add (Charge) to the Earmarked reserves	41.157	-25.808
Add (Charge) to the General Reserve	76.444	98.151
	117.601	71.043



#### Governing Board and its committees August 2007 – August 2009

#### **Governing Board**

Claudia Lux (Germany), President

Ellen Tise (South Africa), President-elect

Gunnar Sahlin (Sweden), Treasurer

Helena R. Asamoah-Hassan (Ghana)

Barbara J. Ford (United States)

Premila Gamage (Sri Lanka)

Nancy Gwinn (United States)

Torny Kjekstad (Norway)

Trine Kolderup Flaten (Norway)

Patrice Landry (Switzerland)

Bob McKee (United Kingdom)

Danielle Mincio (Switzerland)

Ingrid Parent (Canada)

Pascal Sanz (France)

Réjean Savard (Canada)

Barbara Schleihagen (Germany)

Joaquín Selgas Gutiérrez (Spain)

Lynn F.Sipe (United States)

Anna Maria Tammaro (Italy)

Steve W. Witt (United States)

Zhang Xiaolin (China)

Jesús Lau (Mexico) - co-opted for 2007-2009

Sinikka Sipilä (Finland) - co-opted for 2007-2009 – Chair, Management of Library Associations Section

Peter Lor, Secretary General, ex officio, until 6 September 2008

Jennefer Nicholson, Secretary General, ex officio from 6 September 2008

#### **PROFESSIONAL COMMITTEE**

Nancy Gwinn, Chair

Ingrid Parent, Division of General Research Libraries

Steve W. Witt, Division of Special Libraries

Torny Kjekstad, Division of Libraries Serving the General Public

Patrice Landry, Division of Bibliographic Control

Lynn F. Sipe, Division of Collections and Services

Trine Kolderup Flaten, Division of Management and Technology

Anna Maria Tammaro, Division of Education and Research

Premila Gamage, Division of Regional Activities

Ellen Tise, President-elect

Pascal Sanz

**Zhang Xiaolin** 

Sjoerd Koopman, Professional Coordinator, ex officio

#### **Executive Committee**

Claudia Lux, President, ex officio, Chair Ellen Tise, President-elect, ex officio Gunnar Sahlin, Treasurer, ex officio Nancy Gwinn, ex-officio, Chair of the Professional Committee Bob McKee Réjean Savard Peter Lor/Jennefer Nicholson, Secretary General, ex officio, Secretary

#### Finance Committee

Gunnar Sahlin, Treasurer, Chair Claudia Lux, President Trine Kolderup Flaten Barbara Schleihagen Steve W. Witt Peter Lor/Jennefer Nicholson, Secretary General, ex officio, Secretary

#### IFLA Journal Editorial Committee

David Miller, Chair
Michèle Battisti
Sanjay Kumar Bihani
Galina Kislovskaya
Filiberto Felipe Martinez-Arellano
Alli Mcharazo
Cristobal Pasadas Ureña
Christine Wellems
Wu Jianzhong
Stephen Parker, Editor IFLA Journal, ex officio

#### **FAIFE Executive Board**

Paul Sturges, Chair Barbara Jones Francis (Frank) Kirkwood Barbara Ford (Governing Board representative)

#### IFLA/IPA Steering Group (Membership on

behalf of IFLA)
Ingrid Parent, Co-Chair
Anna Maria Tammaro
Winston Tabb
Peter Lor/Jennefer Nicholson, Secretary
General, ex officio

#### **ALP Advisory Board**

Adolfo Rodriguez Gallardo, Chair
Ulf Göransson
Gary Gorman
Gunnar Sahlin
Winnie Vitzansky
Premila Gamage, chair of Division VIII, ex
officio
Helena Asamoah-Hassan (Governing Board
representative)

#### **CLM Executive Board**

Winston Tabb, Chair
Teresa Hackett
Brian Negin
Victoria Owen
Evelyn Woodberry
Joaquín Selgas Gutiérrez (Governing Board representative)
Stuart Hamilton (Senior Policy Advisor),
Secretary

#### PAC Advisory Board

Réjean Savard, Chair
Lucien Scotti
Jan Fullerton
Deanne Marcum
Ellen Namhila
Maria Isabel Franca
Susan Allen
Danielle Mincio (Governing Board representative)

#### **Permanent UNIMARC Committee**

Alan Hopkinson, Chair
Jay Waitz, Vice-Chair
Rosa Galvao
Cristina Magliano
Vladimir Skvortsov
Philippe Le-Pape
Liuba Buckiene
Pascal Sanz (Governing Board representative)



## IFLA Membership as of end 2008

		End 2008	End 2007
1. 1.1 1.2	Association Members International Association Members National Association Members	16 127	15 132
1.3	Other Association Members	4	4
2. 2.1	Institutional Members Institutional Members	1102	1110
		1102	1119
2.2	Institutional Sub-units	14	14
2.3	One-person Library Centres School Libraries	4 3	4 2
2.4	SCHOOL FIDERLIES	5	2
3.	Personal Affiliates	277	295
	Student Affiliates	45	44
4.	Corporate Partners	23	22
5.	Bodies with Consultative Status	15 	15 
	Total	1630	1666
	(Total countries)	(147)	(145)
	(Total Countries)	(147)	(143)



#### **Acknowledgments-Core Activities**

IFLA gratefully acknowledges the valuable contribution of the following Institutions to the IFLA Core Activities:

**Sida (Swedish International Development Cooperation Agency)** 

**Bill & Melinda Gates Foundation** 

**FOBID Netherlands Library Forum** 

National Library of Australia - Australia

**National Library Service – Barbados** 

National Library of Canada - Canada

Danish National Library Authority - Denmark

Bibliothèque national de France – France (host of IFLA/PAC since 1992)

**Deutsche Nationalbibliothek – Germany** 

National Diet Library - Japan

Bibliothèque Nationale du Grand-Duché de Luxembourg – Luxembourg

Koninklijke Bibliotheek – Netherlands (host of IFLA HQ since 1982)

Norwegian Archives, Library and Museum Authority – Norway

Biblioteca Nacional – Portugal (host of IFLA/UNIMARC since 2003)

National Library Board - Singapore

**Biblioteca Nacional - Spain** 

Kungliga Biblioteket - Sweden

Uppsala University Library – Sweden (host of IFLA/ALP since 1989)

Bibliothèque Nationale Suisse - Switzerland

British Library – United Kingdom (host of IFLA/ICADS since 2008)



#### IFLA Corporate Partners, as of end of 2008

#### **Gold Corporate Partners**



#### **Silver Corporate Partners**

EBSCO Information Services Cambridge University Press

Bronze Corporate Partners

Springer Science + Business Media B.V.

Schulz Speyer Bibliothekstechnik

Thomson Reuters Scientific

Otto Harrassowitz Gmbh & Co. KG

Innovative Interfaces Inc.

Dansk BiblioteksCenter A/S

AXIELL Library Group

ebrary

Beijing Security Electronics Engineering Co., Ltd. Annual Reviews

Ingressus

#### **Bodies with Consultative Status**

International Federation for Information Processing (IFIP) European Dyslexia Association (EDA)
International Council for Adult Education (ICAE)
International Board on Books for Young People (IBBY)
International Publishers Association (IPA)
International Organization for Standardization (ISO)

World Blind Union (WBU)

World Federation of the Deaf

International Council on Archives (ICA) / Conseil international des Archives

ISSN International Centre, International Serials Data System

International Institute of Communications (IIC)

International Association of Libraries and Museums of the Performing Arts (SIBMAS)

Conference of Directors of National Libraries (CDNL)

Arab League Educational, Cultural & Scientific Organization (ALECSO)

International Reading Association (IRA)





Managing Technologies and Automated Library Systems in Developing Countries: Open Source vs.

Commercial Options. Proceedings of the IFLA Meeting at Dakar, Senegal, August 15-16, 2007 =

Le management des technologies et des systèmes automatisés de bibliothèques dans les pays en developpement: logiciels libres vs options commerciales. Actes du colloque IFLA à Dakar, Sénégal, 15-16 août 2007

Edited by / Edité par Bernard Dione and/et Réjean Savard Munich: K.G. Saur, 2008 (IFLA Publications; 132) ISBN 978-3-598-22038-8

Newspapers collection management: printed and digital challenges; La gestión de la colecciones de periódicos: desafíos en impresos y digitales

Edited by / Editado por Hartmut Walravens

Munich: K.G. Saur, 2008 (IFLA Publications; 133) ISBN 978-3-598-22039-5

Libraries and Information Services Towards the Attainment of the UN Millennium Development Goals Edited by Benson Njobvu and Sjoerd Koopman

Munich: K.G. Saur, 2008 (IFLA Publications; 134) ISBN 978-3-598-22040-1

The impact of Digital Technology on Contemporary and Historic Newspapers – Proceedings of the International Newspaper Conference, Singapore, April 1-3, 2008, and papers from the World Library and Information Congress, Québec, Canada, August, 2008

Edited by Hartmut Walravens. In collaboration with the National Library of Singapore. Munich: K.G. Saur, 2008 (IFLA Publications; 135) ISBN 978-3-598-22041-8

K.G. Saur LIS Series

Best Practices in Government Information: A Global Perspective Edited on behalf of IFLA by Irina Lynden and Jane Wu

Munich: K.G. Saur, 2008 ISBN 978-3-598-11769-5

#### IFLA Professional Reports (ISSN 0168-1931)

## **105.** <u>Directrices para servicios bibliotecarios destinados a personas con demencia</u>

Helle Arendrup Mortensen and Gyda Skat Nielsen. Spanish translation of IFLA Professional Report 104 by Lourdes Moreno Pascual

The Hague, IFLA Headquarters, 2008 (IFLA Professional Reports: 105) ISBN 978-90-77897-23-2

## **106.** <u>Guidelines for Libraries of Government</u> <u>Departments</u>

Edited by Nancy Bolt and Suzanne Burge. The Hague, IFLA Headquarters, 2008. (IFLA Professional Reports: 106) ISBN 978-90-77897-26-3

#### **107.** Guidelines for Library Services for Young Adults

Coordinated by Pat Muller and Ivan Chew. The Hague, IFLA Headquarters, 2008 (IFLA Professional Reports: 107) ISBN 978-90-77897-27-0

## **108.** <u>Public Libraries, Archives and Museums: Trends in Collaboration and Cooperation</u>

Alexandra Yarrow, Barbara Clubb and Jennifer-Lynn Draper.

The Hague, IFLA Headquarters, 2008. (IFLA Professional Reports: 108) ISBN 978-90-77897-28-7

## **109.** <u>Bibliothèques publiques, archives et musées :</u> <u>Tendances en matière de collaboration et de coopération</u>

Alexandra Yarrow, Barbara Clubb et Jennifer-Lynn Draper.

The Hague, IFLA Headquarters, 2008 (Rapports professionnels de l'IFLA: 109) (French translation of IFLA Professional Report 108) ISBN 978-90-77897-29-4

## **110.** <u>Recommandations pour l'accueil des adolescents</u> <u>dans les bibliothèques publiques</u>

Pat Muller, Ingrid Bon et Ivan Chew.

The Hague, IFLA Headquarters, 2008. (Rapports professionnels de l'IFLA: 110) (French translation of IFLA Professional Report 107) ISBN 978-90-77897-30-0

#### 111. Pautas de servicios bibliotecarios para jóvenes

Pat Muller, Ingrid Bon y Ivan Chew.

La Haya, IFLA Headquarters, 2008.

(IFLA Professional Reports : 111) (Spanish translation of IFLA Professional Report 107) ISBN 978-90-77897-31-7

#### 112. Gifts for the Collections: Guidelines for Libraries

Kay Ann Cassell, Sharon Johnson, Judith Mansfield, and Sha Li Zhang.

The Hague, IFLA Headquarters, 2008. (IFLA Professional Reports: 112) ISBN 978-90-77897-32-4

## **113.** <u>Bibliotecas públicas, archivos y museos: tendencias</u> de colaboración y cooperación

Alexandra Yarrow, Barbara Clubb y Jennifer-Lynn Draper La Haya, oficina central de la IFLA, 2009. (Informes Profesionales de la IFLA: 113) (Spanish translation of IFLA Professional Report 108) ISBN 978-90-77897-36-2

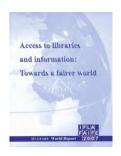
## **114.** <u>Рекомендации для библиотек</u> правительственных департаментов

Под редакцией Нэнси Болт и Сюзанн Бёрдж. Гаага, штаб-квартира ИФЛА, 2008 (IFLA Professional Reports : 114) ISBN 978-90-77897-33-1

#### Access to libraries and information: Towards a fairer world

Volume 7 of the IFLA/FAIFE World Report Series

The IFLA/FAIFE World Report Series is unique. It is the only source that provides an overview of how libraries around the world are tackling barriers to freedom of access to information and freedom of expression. Its systematic data collection process expands upon previous reports and enables comparison over time. The 2007 edition contains 116 country reports, based on questionnaires and additional research carried out by the Department of Information Science at the University of Pretoria, which provide current details on library statistics; Internet access in libraries and the digital divide; filtering and blocking of online information; user privacy and anti-terror legislation; violations of intellectual freedom; access to HIV/AIDS information; women and freedom of access to information; library codes of ethics, the IFLA Internet Manifesto and the Glasgow Declaration.



#### IFLA Manifesto on Transparency, Good Governance and Freedom from Corruption

http://www.ifla.org/en/publications/ifla-manifesto-on-transparency-good-governance-and-freedom-from-corruption

IFLA Statement on Access to Personally Identifiable Information in Historical Records

 $\underline{http://www.ifla.org/en/publications/ifla-statement-on-access-to-personally-identifiable-information-in-historical-records}$ 

IFLA/FAIFE Learning Materials for workshops on the IFLA Internet Manifesto and for workshops on Access to information on HIV/AIDS through Libraries

 $\frac{http://www.ifla.org/en/publications/learning-materials-for-workshops-on-the-ifla-internet-manifesto-and-on-access-to-inform \\$ 



#### Staff as of 31 December 2008

#### **IFLA Headquarters**

Jennefer Nicholson, Secretary General
Magda Bouwens, Office Manager
Esther Doria, Administrative Assistant
Stuart Hamilton, Senior Policy Advisor
Sofia Kapnisi, Professional Communications Officer
Sjoerd Koopman, Professional Programmes Director
Anne Korhonen, Administrative Assistant
Josche Ouwerkerk, Conference Officer
Stephen Parker, Editor, IFLA Journal
Lidia Putziger, Membership Officer
Susan Schaepman, Vouchers Administrator
Ingeborg Verheul, Communication & Services Director,



on secondment from the National Library of the Netherlands (Koninklijke Bibliotheek) Christine Zuidwijk, Financial Officer

#### **Regional Offices**

Africa: Lindy Nhlapo (South Africa)

Asia and Oceania: Tan Keat Fong (Singapore)

Latin America and the Caribbean: Elizabet M. Ramos de Carvalho (Brazil)

#### **Core Activities**

**ACTION FOR DEVELOPMENT THROUGH LIBRARIES PROGRAMME (ALP)** 

Birgitta Sandell, Programme Director Gunilla Natvig, Administrative Officer

#### PRESERVATION AND CONSERVATION (PAC)

Christiane Baryla, Programme Director Flore Izart, Programme Officer Isabelle Fornoni, Secretary

#### **UNIMARC**

Maria-Inês Cordeiro, Programme Director

#### **ICADS**

Caroline Brazier, Chair, Advisory Board Mandy Stewart, Secretary

#### IFLA Headquarters

Visiting Address: Prins Willem-Alexanderhof 5, 2595 BE The Hague, Netherlands

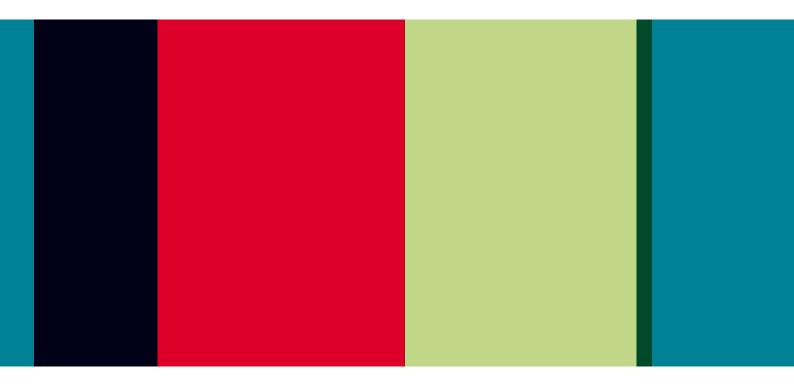
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